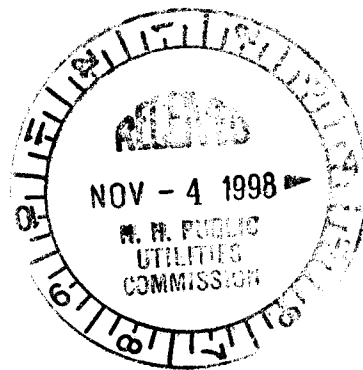


NHPUC No. 01 - Telephone  
Hollis Telephone Company

Supplement No. 1

HOLLIS TELEPHONE COMPANY

Rate Reduction



Issued: October 29, 1998

Issued by: Stuart S. Draper  
Title: President

Effective: June 30, 1998

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June 30, 1998.

7  
NHPUC NO. 01 - Telephone  
Hollis Telephone Company  
Supplement No. 1

Original

This supplement amends the original Part II, Section 1, Page 1  
as follows:

#### LOCAL EXCHANGE TELEPHONE SERVICE

##### I. GENERAL

Basic local service is provided in the classes and grades of service,  
within the exchanges and at rates shown herein.

Individual line, key line and trunk customers in this exchange may  
select Usage Pricing Service. See Part II, Item VII.

##### II. RATES (#)(\*\*)

	<u>Hollis</u>	
	<u>Business</u>	<u>Residence</u>
Individual Line	\$25.48	\$16.28
Key Line	\$36.48	\$24.18
Multi-Line	\$25.48	\$16.28
Business Trunk	\$45.68	-
Semi-Public Line	\$18.78	-

(#) All of the above rates include Touch Calling Service.

(\*\*) All of the above rates include Telecommunications Relay Service.

Local Credit      <\$ 3.72>      <\$ 3.72>

This credit applies to all rates listed above.

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NHPUC No. 01 - Telephone  
HOLLIS TELEPHONE COMPANY  
Supplement No. 1

Original

This supplement amends the original Part VI, Section 1, Page 3  
as follows:

C. Regulations

1. Service Charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the Telephone Company. Other rates and charges include, but are not limited to, One-Time Charges and Non-recurring Charges.
2. One or more of the above service charges may not be applicable to a request or the associated work functions if the request results in the partial or complete disconnection of service or if a particular work function optional at the discretion of the Company.

D. Service Charge Schedule For Residence and Business  
Service

ELEMENT 1, per request

- a. Primary.....\$39.00 (R)
- b. Secondary..... 10.80

ELEMENT 2, per central office line or trunk.....\$ 7.80

MAINTENANCE OF SERVICE CALL CHARGE,

maintenance visit charge.....\$16.50 first 1/2 hour  
\$11.00 each additional  
1/2 hour or fraction  
thereof

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NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION

TARIFF NO. 01

HOLLIS TELEPHONE COMPANY, INC.

Regulations and Schedule

of

Rates and Charges

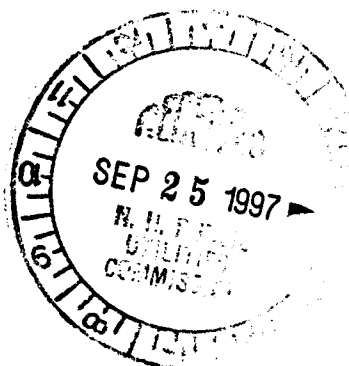
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TARIFF

Effective in the Town of

HOLLIS, NEW HAMPSHIRE

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NHPUC No. 01 - Telephone  
Hollis Telephone Company

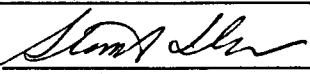
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Customer-Provided Inside Wire (CPIW)	III	12	1
Customer-Provided Premises Wire (CPPW)	III	12	1

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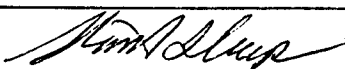
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President

## DEFINITIONS OF TERMS

Listed below are clauses or sentences defining various terms used in the tariffs.

### ACCESSORIES

Devices, other than customer-provided terminal equipment or communications systems which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to, the conductors in the communications path of the telephone system.

### ADDITIONAL LISTING

A listing which is in addition to the initial or joint user listing provided with the customer's service.

### AUTHORIZED PROTECTIVE CONNECTING MODULE

The term Authorized Protective Connecting Module (APCM) denotes a protective unit designed by the Telephone Company and manufactured under the control of the Telephone Company quality assurance procedures. This unit is incorporated in a customer-provided answering device.

### AUTHORIZED USER

The term authorized user, as used in connection with exchange service, denotes those individuals authorized by the Telephone Company to use a customer's telephone service. It includes the members of his household, employees or agents of the customer, residential tenants of hotels, clubs, etc., and joint users as arranged for. The term authorized user, as used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.

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BAUD

The term baud denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in baud rate is the number of signal elements per second.

BUILDING

A structure under one roof; also two or more such structures where (a) such structures directly adjoin each other, being separated only by a building wall; or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities; and (c) the major portion of the structures are occupied by the same customer.

CARRYING PLANT OR SUPPORTING PLANT

Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

CENTRAL OFFICE

A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

CENTRAL OFFICE BUILDING

A building containing one or more central offices. There may be more than one central office building in an exchange and one central office building may serve more than one exchange.

CENTRAL OFFICE LINE

A main telephone exchange service or trunk line.

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CENTREX SERVICE

A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from telephone stations of the system without intermediate handling by the centrex service attendant.

CHANNEL

An electrical path furnished by the Telephone Company between two or more points, suitable for the purpose furnished and derived in such manner as the Telephone Company may elect. A single pair of wires may be used to provide more than one channel. A channel may be provided, in whole or in part, by cable, wire or radio.

CIRCUIT

As generally used herein, a circuit is a channel.

CLASS OF SERVICE

The method of charging for local messages, namely unlimited, measured or semi-public.

COIN TELEPHONE SERVICE

A telephone exchange service equipped with a telephone having a device for collecting money in payment of telephone messages and used in connection with either public or semi-public service.

COMMUNICATIONS SYSTEMS

The term communications systems, as used in connection with exchange service, denotes channels and other facilities which are capable, when not connected to exchange, message toll telephone or WATS service, of communication between customer-provided terminal equipment or between Telephone Company stations.

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CONFORMING ANSWERING DEVICE

The term conforming answering device denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate a Authorized Protective Connecting Module and must bear a valid conformance number.

CONFORMANCE NUMBER

The term conformance number denoted an identifying number assigned to a particular model of conforming answering device incorporating an Authorized Protective Connecting Module.

CONNECTING ARRANGEMENT

The term connecting arrangement denotes the equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company, or the direct electrical connection of Telephone Company facilities.

CONNECTIONS

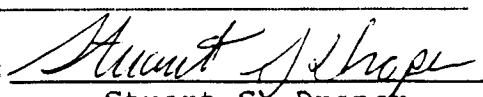
Acoustic Connection - A connection made by sound.

Direct Electrical Connection - A physical connection of the conductors in the communications path of the telephone system.

Inductive Connection - A connection made by using the electromagnetic field generated by a telephone.

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CUSTOMER

An individual, partnership, association, or corporation that arranges for service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

CUSTOMER PROVIDED TERMINAL EQUIPMENT

Devices, apparatus and their associated wiring, provided by a customer which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.

DEMARCATIION POINT

See PREMISES WIRE

DISTRIBUTING CENTER

Amplifying and bridging equipment at Telephone Company premises where program transmission channels, used in connection with loudspeakers, are interconnected to form a network for the distribution of program material to a number of loudspeaker locations.

DUPLEX SERVICE

Service which provides for simultaneous transmission in both directions.

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EXCHANGE

A geographical unit established for the administration of communication service in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an exchange.

EXCHANGE SERVICE

The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured, unlimited or semi-public service basis in accordance with the rates and regulations of the Tariff.

EXTENDED AREA SERVICE

Interexchange telephone service furnished at a flat rate between one or more exchange areas.

EXTENSION LINE

A private line channel to provide extension telephone service, in connection with main telephone exchange and private branch exchange telephone service, to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.

FOREIGN CENTRAL OFFICE SERVICE

Exchange service furnished from a central office in a multi-office exchange which is other than that normally servicing the area in which the customer is located.

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FOREIGN EXCHANGE SERVICE

Exchange service furnished from an exchange other than that normally serving the area in which the customer is located.

GENERAL CABLE DISTRIBUTING PLANT

The cable provided primarily to distribute local exchange service to the general public.

GENERAL DISTRIBUTING PLANT

The carrying plant and associated wire or cable which provide service to the general public within an exchange.

GRADE OF SERVICE

The grade of service (as distinguished from class of service) is determined by the number of parties which a main telephone line is intended to serve.

HALF DUPLEX SERVICE

Service which provides for transmission alternately in either direction, or for transmission in one direction only.

HIGHWAY CONSTRUCTION

Construction generally located along a public way or construction on a private way to serve more than one customer.

INITIAL CHARGE

See "Nonrecurring Charge".

INSIDE WIRE

See "Premises Wire."

INSTALLATION CHARGE

See "Nonrecurring Charge".

INTERCOMMUNICATION

Communication (1) over interior lines of a key telephone system or (2) communication between PBX system telephones.

INTEREXCHANGE CHANNEL

A communications path which interconnects exchanges.

INTERFACE

That point on the premises of the customer, authorized user or joint user at which provision is made for connection of other than Telephone Company provided facilities to facilities provided by the Telephone Company.

INTEREXCHANGE CHANNEL

A communications path which interconnects points within an exchange.

JOINT USER SERVICE

This is a service which includes a listing in the alphabetical section of the Telephone Company directory and provides for the use of the customer's exchange telephone service facilities by a corporation, association, partnership or individual not associated with the customer in business.

JOINT USE ARRANGEMENT

This is a service which permits the use of the customer's interexchange private line service by an individual, firm or corporation designated as a user of the private line service by the customer and to whom a portion of the charge for service will be billed.

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LINE HUNTING

An arrangement whereby two or more central office lines or private branch exchange trunk lines furnished to a customer at a given location are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped and a busy signal is not given unless all the grouped lines are busy.

LOCAL CHANNEL

A communication path within an exchange connecting a customer's premises with an interexchange channel.

MAIN LISTING / MAIN TELEPHONE LISTING

Usually the initial listing of a person who is held responsible for the service. In the case of a business service, the business name will be the main listing. (See also definition of Customer).

MAIN TELEPHONE

A telephone directly connected to the central office switching equipment by an individual or party line circuit or, a PBX or centrex telephone directly connected to the PBX and centrex switching equipment by an individual line circuit. Additional telephones beyond the main telephone are considered extension telephones.

MAXIMUM TERMINATION LIABILITY

A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

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MESSAGE

A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message - A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Toll Message (long Distance Message) - A message between telephones in different local calling areas for which a message toll service charge applies.

MESSAGE UNIT

The unit of measurement for charging for local messages.

MINIMUM SERVICE PERIOD

A stated length of time which a customer is expected to retain service at a specified location.

MISCELLANEOUS COMMON CARRIER

Miscellaneous common carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public land line message telephone service or public message telegraph service.

MOVE

The relocation, on the same premises, of equipment and wiring associated with a customer's service.

MULTICENTRAL OFFICE EXCHANGE

An exchange served by more than one central office building.

MULTIPLE ARRANGEMENT

This is an arrangement associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of a line when the service is a multiple between non-multiple switchboard positions or between a switchboard and station equipment of another type.

MUNICIPALITY

This term applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city, for example, a county.

NETWORK CONTROL SIGNALING

The transmission of signals used in the exchange and message toll telephone system, which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation for transmission and switching systems within the telephone network.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NETWORK INTERFACE

A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line at or within a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located at or within the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

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NETWORK TERMINATING WIRE

Wire installed for network service for a specific customer and used to connect the intra-building network cable or the outside plant distribution facilities to the Network Interface.

NON-DIRECTORY LISTED SERVICE

Exchange service telephone numbers not listed in the Company's directory but carried in the Company's directory assistance records and given to any calling party on request.

NON-LISTED SERVICE

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers that have other listed exchange service, either a complete listing or in directory assistance records only.

NON-PUBLISHED SERVICE

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records and not available to the general public.

NONRECURRING CHARGE

A charge applying to the provision of certain items of service and equipment or facilities as distinguished from the Part VI service charge applicable for the establishment of telephone service.

NORMAL TYPES OF CONSTRUCTION

The term used to refer to aerial or underground construction.

PERSON-TO-PERSON CALLS

See Part V - Toll Telephone Service.

PREMISES

All space in the same building in which one customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others and all space in different buildings on the same continuous property provided such buildings are occupied solely by one customer.

PREMISE WIRE

All wire on a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cables that contain network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities. In all cases, access to the protector is limited to Hollis Telephone personnel. In the absence of a protector, premises wire is all telephone wire, excluding network terminating wire, beyond a minimum point of penetration on a customer's premises.

PRIVATE BRANCH EXCHANGE (PBX)/PRIVATE AUTOMATIC BRANCH EXCHANGE (PABX) SYSTEMS

An arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both, with connecting central office and PBX telephones and lines.

PRIVATE LINE SERVICE

The channels or the channels and equipment furnished to a customer for communication between specified locations.

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PRIVATE PROPERTY CONSTRUCTION

Construction on private property to serve one customer.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of private line interexchange mileage rates.

RESTORATION OF SERVICE

The return to active service following a period of temporary interruption for non-payment of bills, provided this return occurs prior to discontinuance of the service.

SAME CONTINUOUS PROPERTY

A continuous plot of ground occupied by one customer, or contiguous plots of ground which are occupied by the one customer, the plot or plots being within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley or railroad right-of-way, which properties otherwise would constitute a continuous plot, such properties shall be considered as constituting the same continuous property if such supporting structures as are required for the wire facilities between the properties are customer owned, either built by the customer or built by the Company at the customer's expense.

SECRETARIAL SERVICE

An arrangement of terminal equipment permitting the answering at one location of calls to main telephone lines of different customers at such times as these lines are unattended.

SECRETARIAL SERVICE EQUIPMENT

An arrangement of telephone service to be furnished at secretarial answering bureau locations where the termination of a customer's line will not be in a secretarial service board.

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SERVICE CHARGE (SC)/SERVICE CONNECTION CHARGE (SCC)

A charge made in connection with the ordering or connection of certain services and equipment.

SINGLE ENDED TERMINAL DEVICE

The term single ended terminal device denotes a terminal device which terminates only one line at a given time (e.g., headset).

STATION

The term station, as used in connection with private line services, denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service, or where the service involves only channels, denotes a point on a premises in which a channel is terminated. The term station, as used with local exchange service, denotes a telephone instrument or the location where it is terminated.

STATION-TO-STATION CALLS

See Part V - Toll Telephone Service.

TELEPHONE COMPANY (COMPANY)

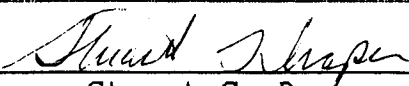
The term "Telephone Company" and "Company" denote the Hollis Telephone Company unless otherwise stated.

TEMPORARY SUSPENSION OF SERVICE

An arrangement whereby service is made inoperative for a temporary period at the request of the customer.

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TERMINATION CHARGE

The charge made when service for which a maximum termination liability applies, is terminated by the customer prior to the expiration of the minimum service period.

TIE LINE

A channel connecting two private branch exchange systems, two Centrex systems or a private branch exchange system and a Centrex system.

TOLL CENTER

A telephone switching center at which the operations (manual or dial) function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL LINE

A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE

A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

- A. PERSON TO PERSON TOLL MESSAGE - A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.
- B. STATION TO STATION TOLL MESSAGE - A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

- C. COLLECT MESSAGE - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. THIRD NUMBER MESSAGE - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.
- E. CREDIT CARD MESSAGE - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE

The initial period charge prescribed for toll messages usually based upon a minimum initial period.

TOLL SERVICE

Toll Service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE

A central office line terminating in a private branch exchange system, certain automatic call distributor and answering service systems or other switching equipment that utilizes pooled line facilities.

UNAUTHORIZED ATTACHMENT OR CONNECTION

Any customer-provided terminal equipment, communications systems or accessory which is attached to the facilities of the Telephone Company contrary to the provision of the tariff.

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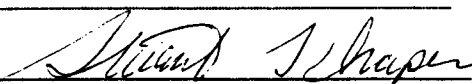
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President

GENERAL REGULATIONS

I. GENERAL

- A. The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally.

II. APPLICATION OF TARIFF

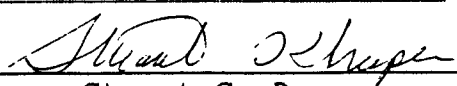
- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of New Hampshire by Hollis Telephone Company Inc. hereinafter referred to as the Company subject to the jurisdiction of the New Hampshire Public Utilities Commission.
- B. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service of facilities furnished by it.

III. LIMITATIONS AND USE OF SERVICE

- A. Equipment and lines furnished by the Telephone Company on the premises of a customer, authorized user or agent of the Telephone Company are the property of the Telephone Company except as otherwise specifically provided upon the condition that such equipment and lines must be installed, relocated and maintained by the Telephone Company and that the Company's employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the equipment, instruments and lines.
- B. Equipment furnished by the Telephone company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.
- C. In case of damage, loss, theft or destruction of equipment and facilities furnished by the Company, the customer may be required to pay the expense incurred by the Company to replace or restore the equipment and facilities to its original condition.

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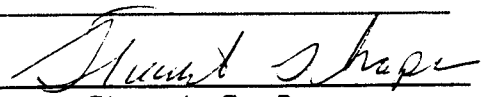
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- D. Service shall be used with care and in accordance with the rules of the Telephone Company and shall not be moved or removed except by the Telephone Company.
- E. No circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, except as provided in this tariff. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.
- F. The right is reserved to restrict the amount of other services furnished in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- G. The use of unlimited business exchange service is restricted to the customer, his agents and employees when engaged in his business and to joint users as arranged for. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- H. For message units the initial period is five minutes for one or two unit messages. The overtime period is five minutes for one unit messages and three minutes for two unit messages. For each of the overtime periods one message unit applies.
- I. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:
  - 1. The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable thereto.

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2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representations, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
  3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
  4. The use of profane or obscene language.
  5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
- J. Exchange line or Announcement lines, the primary purpose of which is to transmit a pre-recorded message, are not provided on a non-published basis.

For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

Failure to comply with the provisions of this tariff shall be cause for termination of the service.

- K. The Telephone Company's obligation to furnish service or to continue to furnish service is dependant on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

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President

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IV. CLASSIFICATION OF EXCHANGE SERVICE

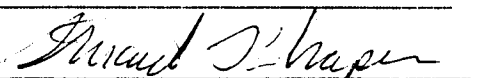
- A. Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or If the service is furnished at a business location or if number is advertised for business purposes.
- B. Service is furnished at residence rates if the use of the service is primarily for social or domestic purposes.

V. TERMINATION OF SERVICE AND MINIMUM CHARGES

- A. The right is reserved to require notice of not more than four business days of the customer's desire to terminate the service.
- B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require a minimum charge in excess of one month's service charge in connection with special equipment. Where service subject to a minimum service period of more than one month is furnished, a termination charge may apply as specified elsewhere in this tariff. This charge is determined by reducing the maximum termination liability in effect at the time service is ordered or installed.
- C. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the service is furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

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President

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VI. CANCELLATION OR CHANGE OF APPLICATION PRIOR TO  
ESTABLISHMENT OF SERVICE

- A. When an application for facilities and service is cancelled in whole or in part prior to completion of the construction and installation, the customer is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved; such payment shall not exceed that specified under Paragraph C. following.
- B. When a customer requests a change in the location of all or part of the facilities covered by the customer's application prior to completion of the construction and installation thereof, the customer is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially in the application; such payment shall not exceed that specified under Paragraph C following.
- C. When an application is canceled in whole or in part after completion of the construction and installation but prior to the establishment of service the customer is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges specified in this tariff and the applicable connection and construction charges.

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- D. When a deferment of the date for placing facilities and equipment in service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Telephone Company), charges based on costs apply, upon demand by the Telephone Company, for any deferment in excess of one month. The costs will include the monthly carrying charges on the Telephone Company's investment in equipment and facilities at the time of the deferment plus any other specific costs applicable to the deferment. In no case will the placing in service of equipment and facilities be deferred for more than 18 months. After 18 months the installation will be considered as canceled, and the applicant will be responsible for the payment of costs as specified in A or C above.

**VII. CHANGE IN TELEPHONE NUMBERS**

- A. The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
- B. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

**VIII. FAILURE OF SERVICE**

- A. For any complete failure of local exchange service continued more than twenty-four hours and brought to the notice of the Telephone Company, the Telephone Company will make a pro rata adjustment of charge or guarantee. For the purpose of determining a pro-rata adjustment, every month is considered to have thirty (30) days.
- B. Allowance for interruptions of special services will be negotiated through the company furnishing the special service facilities.

**IX. PAYMENT FOR SERVICE**

- A. Bills are due when rendered and are payable at an office of the Telephone Company. Delayed payment of bills for existing service may result in the interruption or discontinuance of all associated service at the same location.

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Stuart S. Draper  
President

- B. The customer is required to pay, in accordance with the Telephone Company's established collecting and billing practices, all charges for end use access, exchange service and billing and collection of all Toll messages. The customer is held responsible for all charges for services at his location, both end-user access line, exchange service and toll, including charges for Toll messages for which the charges have been made collect.
- C. When a coinbox becomes inaccessible for regular collections the right is reserved to terminate the service.
- D. In order to safeguard itself, against loss of charges or tolls due at the time service may be terminated, pursuant to Rule 1203.03 of the Public Utilities Commission's Code of Administrative Rules, the Telephone Company may require a customer or applicant for telephone service to make a cash deposit. The deposit may be no less than \$10 and no more than the charge for 2 high-use months.

Simple interest at a rate equal to the prime rate shall accrue and shall be paid or credited to the customer annually from the date of deposit to the date of termination of the service or return of the deposit by the Telephone Company.

The receipt of a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payments (if any) and the prompt payment of bills. Nor will it constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for non-payment of any sums due for the service rendered.

- E. Whenever a check or draft presented for payment of service is not accepted by the institution by which it is written, a charge of \$6.00 or the actual administrative cost of recovery, whichever is greater, may be imposed.

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President

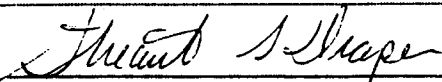
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- F. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, or to any household where any member of that household has an outstanding bill for previous service with the Company, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:
1. By furnishing acceptable credit references to the Company.
  2. By providing a suitable guarantee in writing, in a form prescribed by the Company.
  3. By means of a cash deposit.
- G. 1. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

X. LIABILITY DUE TO DIRECTORY ERRORS AND OMISSIONS

- A. The Telephone Company's liability arising from errors or omissions in directory listings (other than charged listings) shall be limited to the amount of actual impairment to the customer's service and in no event shall exceed one-half the amount of the exchange service charges for main telephones, and private branch exchange telephones, auxiliary lines, private branch trunks, and private branch exchange switchboards involved during the period covered by the directory in which the error or omission occurs.
- B. In cases of charged directory listings, the liability of the Telephone Company shall be limited to an amount not exceeding the amount of charges for the charged listing or listings involved during the period covered by the directory in which the error or omission occurs.

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XI. USE OF SERVICE FOR UNLAWFUL PURPOSES

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

XII. POWER SUPPLY

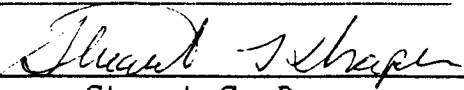
The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure no allowance is made for interruption of service.

XIII. SPECIAL SERVICE REQUESTS

- A. Various special services may be made available to customers of this company by advance arrangement. Some of these services include: Wide Area Telephone Service, Foreign Exchange Service, Enterprise Service, Remote Metering, Supervisory Control and Signaling Service, Alarm Circuits, Multi Point Data Circuits, Tie Lines, Station Extension Lines, Private Line Telephone Service, etc.
- B. The Telephone Company will attempt, but cannot guarantee, to secure the facilities of other companies, where required, in order to furnish a service or channel to a customer.
- C. Private line services are provided when suitable facilities are and continue to be available. The establishment of exchange and toll telephone service shall take precedence over all other services and uses.
- D. Charges and provisions for special services through facilities of NYNEX will be those quoted us from the Rates and Regulations approved in their current Tariffs.

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Stuart S. Draper  
President

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XIV. SERVICES NOT REFLECTED IN TARIFF.

The Company will attempt to provide all equipment and services requested by customers that are not reflected in this tariff. Charges for such equipment and services will be those contained in the current tariff of NYNEX, pending inclusion of such equipment and services in this tariff.

XV. Surcharge - Enhanced 911

Effective with customer billings commencing on or after October 1, 1995, a monthly surcharge of \$.42 shall be levied upon each residence and business telephone exchange line, including PBX trunks and Centrex lines, trunks and lines serving cellular communications towers in the state, and semi-public coin and public access lines. Seasonal service lines or lines that are temporarily suspended shall be levied the full amount of the surcharge.

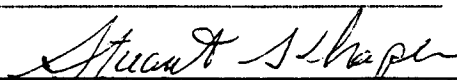
This surcharge shall be uniform throughout the state and shall be used to fund the statewide Enhanced 911 system. The surcharge shall not be imposed upon more than 25 lines per customer billing account.

XVI. REFERENCE CLARIFICATION

The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

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President

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Hollis Telephone Company

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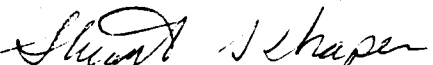
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Stuart S. Draper  
President

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**LOCAL EXCHANGE TELEPHONE SERVICE**

**I. GENERAL**

Basic local service is provided in the classes and grades of service, within the exchanges and at rates shown herein.

Individual line, key line and trunk customers in the exchange may select Usage Pricing Service. See Part II, Item VII.

**II. Rates (#) (\*\*)**

	<u>Hollis</u>	
	<u>Business</u>	<u>Residence</u>
Individual Line	\$22.89	\$14.61
Key Line	\$32.79	\$21.72
Multi-Line	\$22.89	\$14.61
Business Trunk	\$45.64	-
Semi-Public Line	\$16.86	-

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(#) All of the above rates include Touch Calling Service.

(\*\*) All of the above rates include a \$0.04 charge for Telecommunications Relay Service.

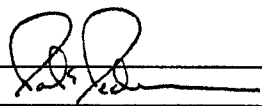
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Local Service Credit

\$1.26 per month

This credit is established for approximately 60 months

ISSUED: January 24, 2003  
EFFECTIVE: February 1, 2003

ISSUED BY:   
Paul E. Pederson, Vice-President

III. LOCAL SERVICE AREAS

The monthly rates shown above under "Rates" contemplate telephone service to all stations in exchanges of the local service areas of the exchange in which the service is located. Such local service areas are as follows:

<u>Exchange in Which the Service is Located</u>	<u>Exchanges in the Local Service Area</u>
Hollis	Hollis, Milford*, Nashua*

\* Exchanges of NYNEX

IV. CONDITIONS

- A. The rates set forth above are for a minimum one month period and contemplate telephone station equipment and facilities regularly provided by the Company.

V. TELEPHONE STATION SERVICE

A. General

1. Telephone Station Service is provided by means of the connection of a telephone instrument to an exchange access line. Telephone Station Service provided by the Company is provided on a deregulated basis, effective January 1, 1986.
2. All such instruments connected to the same access line will have the same telephone number.
3. The Telephone Company reserves the right to determine the number of instruments that can be connected to any access line.
4. If a station is off the premise of another station connected to the same access line, off premise mileage rates apply as shown in Part III.

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Stuart S. Draper  
President

VI. Usage Pricing Service

A. General

1. Usage Pricing Service provides for measured calling by one party business and residential customers in the exchanges stated below to exchanges within the local service area, as specified in Paragraph III. Each call is charged for on a distance called and length of message basis. Time of day usage discounts are offered, with the time of call connection the determinant of the applicable discount period.
2. Usage Pricing Service is offered in the Hollis exchange.
3. Low use message rate service is provided on an initial period one-message-unit basis within the exchange and to additional exchanges within the local service area, as specified in Paragraph III. Low use message rate service is limited to existing customers at their present location.
4. Each one-message-unit call is based on a five minute increment or fraction thereof per call.

B. Application and Regulations

1. With the effective date of this tariff offering in an exchange, eligible customers in that exchange listed above will have the option of maintaining their current flat rate telephone service or changing to one of the usage pricing offerings described in this tariff.
2. Any combination of Usage Pricing Service and flat rate service will not be allowed on the same premises.
3. Usage Pricing Service customers are regularly billed monthly in arrears a fixed monthly rate which may include a usage allowance stated as a dollar amount. Local usage which exceeds such allowance is billed monthly in arrears. Local usage allowance amounts not utilized in one month are not credited to the customer's account for any other month.

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4. Where a customer contracts for two or more individual Usage Pricing Service lines on the same premises and agrees to group billing, the amount of monthly usage allowance per line will be multiplied by the number of such Usage pricing Service lines. Measured usage in excess of this amount will be billed at the Usage Pricing charges indicated below.
5. Usage Pricing charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance or emergency services.
6. Call detail is not available to Usage Pricing Service customers.
7. Usage Pricing offerings available to one-party residence customers are as follows:
  - a. Usage Pricing with Allowance\* - provides for measured calling to all telephones in the local calling area. The monthly rate for this option includes a local usage allowance.
  - b. Economy Service - provides for measured calling to all telephones in the local calling area with no usage allowance.
  - c. Low Use Message Rate Service\* - provides for measured calling to all telephones in the local calling area with a 30 message unit call allowance. The message unit is based on five minute increments or any fraction thereof per call.
  - d. Exchange-Only Service - provides for measured calling to all telephones outside the customer's home exchange.
8. Usage Pricing offering available to one-party business, key telephone line, and PBX trunk customers is as follows:
  - a. Usage Pricing with Allowance\* - provides for measured calling to all telephones in the local calling area. The monthly rate for this option includes a local usage allowance.
  - b. Economy Service - provides for measured calling to all telephones in the local calling area with no usage allowance.

C. Rates and Charges (#) (\*\*)

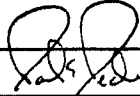
		Hollis <u>Exchange</u>	
1.	Monthly Rates – Obsolete*		
	Residence One-Party		
	Usage Pricing with \$3.00 allowance	\$8.98	(R)
	Low Usage Message Rate Service with 30 one-message-unit cell allowance	\$10.24	(R)
	Business One-Party		
	Usage Pricing with \$3.00 allowance	\$16.54	(R)
2.	Monthly Rates		
	(1) Residence		
		<u>One Party</u> <u>Economy Service</u>	<u>Exchange Only</u>
	<u>Exchange</u>		
	Hollis	\$8.98	\$11.64 (R)
	(2) Business		
		<u>One Party</u> <u>Economy Service</u>	<u>Key Line</u> <u>Economy Service</u>
	<u>Exchange</u>		<u>Business Trunk</u> <u>Economy Service</u>
	Hollis	\$15.46	\$16.90 \$27.44 (R)

\* These Usage Pricing options are limited to existing customers at their present location.

(#) All of the above rates include Touch Calling Service.

(\*\*) All of the above rates include a \$0.04 charge for Telecommunications Relay Service. (T)

ISSUED: January 24, 2003  
EFFECTIVE: February 1, 2003

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Order No. 24,091 in DT 02-218.



3. Application of Local Usage Charges

- a. Messages are billed on a per minute basis, with the time of connection determining the per minute rate. The rate periods are specified below:

<u>Rate Period</u>	<u>Time Applicable</u>		<u>Days Applicable</u>
	<u>From</u>	<u>To But Not Including</u>	
Day	8 AM	5 PM	Monday through Friday
Evening	5 PM	11 PM	Sunday through Friday
Night	11 PM	8 AM	Every Day
Weekend	8 AM	11 PM	Saturday
Weekend	8 AM	5 PM	Sunday

b. Local Usage Charges

<u>Calling Area</u>	<u>Per Message, Per Minute or Fraction Thereof</u>					
	<u>Day</u>		<u>Evening*</u>		<u>Night/Weekend*</u>	
	<u>First Minute</u>	<u>Each Add'l</u>	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>
1	\$ 0.07	\$ 0.03	A discount of 35% less than Day rates applies		A discount of 60% less than Day rates applies	
2	0.09	0.04				

c. Low Use Message Rate Service

	<u>Area 1</u>	<u>Area 2</u>
Per Message Unit Rate	\$ .10	\$ .10

4. Calling Areas

<u>Exchange</u>	<u>Exchanges and Localities or Portions Thereof in</u>	
	<u>Calling Area 1</u>	<u>Calling Area 2</u>
Hollis	Milford	Nashua

\* No time of day discounts are applicable to low use message Rate Service.

VII. Screened One Party Service

A. General

1. Screened one party service is offered to all one party subscribers.
2. The service is one party service with Dial "1" outward toll restriction and collect and third number inward toll restriction. Outward toll is allowed for credit card, collect or third number billing through Dial "0" access.
3. The service is offered in exchanges with the appropriate equipment availability.

B. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
1. Access line charge	Appropriate Rate in Section 1 Page 1	See Part VI Section 1 *
Additional charge to provide toll restriction	\$2.00	See Part VI Section 1 *
* If ten or more lines are provided, central office work will be charged based on time and expenses.		
2. Construction charges may apply as specified in Part VI.		

VIII. Direct Inward Dialing Service

A. General

1. Direct Inward Dialing (DID) Service provides for inward dialing from the telecommunications network directly to stations associated with Telephone Company provided or customer provided switching equipment located on the customer's premises. DID Service requires special equipment and will be provided only where DID facilities are available in the central office and only where the switching equipment located on the customer's premises is properly equipped for DID Service. If a central office is scheduled for replacement in the near future, the company reserves the right to refuse the service until such time as the replacement is completed.
2. The customer may determine the number of trunks that will be provided for any system. Under normal calling volumes and holding times, the Company would advise using a minimum of eight (8) trunks per block of 100 numbers. In those instances where the DID facilities are to be connected to radio paging switching equipment or other switching systems generating short holding times and minimal trunk usage, the Company would advise using a minimum of three (3) trunks per block of 100 numbers. Actual trunking needs may vary due to the extraordinary nature of any single customer's calling volumes and holding times.
3. DID Service must be provided on all trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
4. Customer provided switching systems with which DID Service is associated must be arranged by the customer to provide for the intercepting of assigned but unused stations numbers.
5. Where DID Service is requested from more than one wire center or from separate trunk groups within the same wire center, such service provided from each wire center or each trunk group within the same wire center shall be considered a separate service.

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Issued By: 

Stuart S. Draper  
President

6. DID Service is furnished upon the condition that the customer obtain adequate facilities to permit the use of DID Service without injurious effect upon it or any other services rendered by the Telephone Company. The Telephone Company may terminate or refuse to furnish service to any customer, without incurring any liability, if the use of the service would interfere with or impair other services provided by the Telephone Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the customer by mail, or in person, of the Telephone Company's intention to terminate the service for such cause.
7. The minimum contract period for the service is three years. In the event of discontinuance or reduction of service within the minimum contract period, a basic termination charge, equal to 36 months revenue, reduced by 1/36 for each full month of service provided, shall be applied.
8. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in B following are applicable for each unused block of telephone numbers.
9. The rates herein contemplate the use of standard company equipment and service arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
10. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this tariff.

11. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
12. Directory listings will be provided in accordance with the regulations of Part III of this tariff for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
13. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
14. In addition to the rates and charges for the provision of PBX trunks and associated equipment and services, appropriate service connection, move, change and installation charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID service.
15. Basic termination and installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment. The following provisions apply:
  - a. The customer must maintain at least the same DID service requirements.

- b. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
- c. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.

All charges are applicable to DID service requirements which exceed the customer's existing DID arrangements. The customer's Basic Termination Charge obligations for his existing DID central office equipment requirements remain in effect under the conditions described above.

B. Rates	Monthly	Installation Termination	
	<u>Rate</u>	<u>Charge</u>	<u>Charge</u>
<u>Digital Switch</u>			
1st Trunk	\$ 52.50	\$118.00	\$1,908.00
Each Additional Trunk	41.60	52.00	1,512.00
1st 100 line numbers equipped for DID service	25.70	154.00	936.00
2nd 100 line numbers equipped for DID service	9.90	61.00	360.00
Each additional 100 line numbers beyond 200 lines equipped for DID service	8.90	52.00	324.00

These rates and charges are applicable in addition to the rates and charges for the provision of PBX trunks and associated equipment and services.

EXTENDED AREA (LOCAL) SERVICE

1. Extended local or area service is a service arrangement provided on a non-optional basis whereby the local calling area of an exchange is enlarged by combining with one or more additional exchanges in order to eliminate toll message charges.
2. The local service area of each exchange or locality includes all central offices and localities of the exchange.
3. Extended local service areas.

Exchange

Hollis

Additional Exchanges

Nashua (NYNEX)  
Milford (NYNEX)  
Hollis

## MUNICIPAL CALLING SERVICE

### I. GENERAL

- A. Municipal Calling Service is a service arrangement provided on a non-optioal basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between exchanges or localities serving the same municipality.
- B. The term "Municipality" applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city; for example, a county.
- C. In Exchanges where Combination of main Telephone Services is Provided, it will be permitted only within the same municipality.

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Issued: July 10, 1997

Issued By: 

Stuart S. Draper  
President

Effective: July 10, 1997



## CENTREX SERVICE

### A.GENERAL

1. Centrex is a central office-based business communications service that provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

### B. RATES AND CHARGES

#### 1. Centrex Line Rates

- a. The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months:

CENTREX LINE RATE SCHEDULE						
Lines Per Location	Monthly	12 Mos	24 Mos	36 Mos	48 Mos	60 Mos
2*	26.30	25.60	25.00	24.30	23.60	22.90
3-5	22.70	22.00	21.30	20.60	20.00	19.30
6-15	19.50	18.80	18.20	17.50	16.80	16.10
16-25	16.60	15.90	15.20	14.50	13.80	13.20
26-50	14.60	13.90	13.20	12.50	11.80	11.10
51-100	12.40	11.70	11.10	10.40	9.70	9.00
101 +	ICB	ICB	ICB	ICB	ICB	ICB

#### b. Service Charges

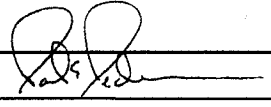
- 1) Establishment Charge: A non-recurring service charge will apply for each Centrex line established. These are the only applicable non-recurring charges that apply for the establishment of Centrex lines unless premise work is required. Refer to the service charges section of this tariff for applicable premise work charges.

Lines Per Location	Service Charge Per Line (Non-recurring Charge)
2 - 5 *	\$25.00
6 - 25	\$20.00
26 - 50	\$15.00
51 +	\$10.00

- 2) Additions/Changes to Individual Station Features: A **\$5.00** non-recurring additions/changes charge will apply to each Centrex line arranged except for changes or additions to Advanced Calling and Custom Calling Services assigned to each line.

\* Rate also applies to single-line off premise extensions to primary-site Centrex group.

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EFFECTIVE: January 15, 2004

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 03-222.

(N)

(N)

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**CENTREX SERVICE**

**B. RATES AND CHARGES** (Continued)

**1. Centrex Line Rates** (Continued)

- c. **Location Charge:** A \$8.95 recurring charge will apply for each additional location a customer has in a Centrex group. A location is defined as a demarcation point.
- d. **Standard, Non-Chargeable Individual Station Features:** The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:
  - (1) Business Group Automatic Identified Outward Dialing
  - (2) Call Park Features:
    - (a) Call Park - Directed
    - (b) Call Park - Local
  - (3) Call Pick-Up Features:
    - (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
    - (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
  - (4) Call Transfer - Internal Only
  - (5) Centrex Repeat Dialing - Internal Only
  - (6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
  - (7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
  - (8) Distinctive Ringing/Call Waiting Indication
  - (9) Do Not Disturb
  - (10) Intercom Dialing
  - (11) 3-Way Calling
  - (12) Touchtone
  - (13) Voice/Data Protection

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**CENTREX SERVICE**

**B. RATES AND CHARGES** (Continued)

**1. Centrex Line Rates** (Continued)

**e. Optional, Non-Chargeable Individual Station Features:** The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

- (1) Call Forwarding Features:
  - (a) Call Forwarding - All Calls (Variable)
  - (b) Call Forwarding - Busy Line
  - (c) Call Forwarding - Don't Answer
  - (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
  - (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]
- (2) Call Hold
- (3) Caller Identification-Number - Internal Only
- (4) Call Transfer - Attendant
- (5) Call Waiting Features:
  - (a) Call Waiting (Terminating) (may include Cancel Call Waiting)
  - (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)
- (6) Class of Service Restrictions:
  - (a) Fully-Restricted Line
  - (b) Semi-Restricted Line
- (7) Off-Premises Station (appropriate Centrex line rates will apply)
- (8) Single-Digit Dialing
- (9) Speed Call 8 (customer changeable)

**2. Discount Package Plan:** A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

**Number of Features Subscribed  
to Per Centrex Line**

**Number of Features Included When Purchasing  
Multiple Individual Station Line Features**

Greater than or equal to 3 features.....1 feature of same or lesser value included  
Greater than or equal to 6 features.....2 features of same or lesser value included  
Greater than or equal to 9 features.....3 features of same or lesser value included  
Greater than or equal to 12 features.....4 features of same or lesser value included

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**CENTREX SERVICE**

**B. RATES AND CHARGES** (Continued)

- 3. Optional, Chargeable Individual Station Features:** The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:

- |    |   |   |
|----|---|---|
| a. | Call Transfer - Individual - All Calls      | \$ .30 per line                                   |
| b. | Class of Service Restrictions:              |   |
|    | (1) Toll Restriction                        | \$ .30 per line                                   |
|    | (2) Code Restriction & Diversion            | \$ .30 per line                                   |
|    | (3) Outgoing Call Screening                 | \$ .30 per line                                   |
| c. | Direct Connect Service (a/k/a Hot Line)     | \$ .30 per line                                   |
| d. | Manual Line Service                         | \$ .30 per line                                   |
| e. | Night Service                               | \$ .30 per line                                   |
| f. | Warm Line                                   | \$ .30 per line                                   |
| g. | Advanced Calling Services:                  |   |
|    | (For availability, rates, and conditions)   | See Company's Advanced<br>Calling Services Tariff |
| h. | Attendant Camp-On                           | \$1.00 per line                                   |
| i. | Call Forwarding - Remote Activation         | \$1.00 per line                                   |
|    |   | (Add-on to Call Forwarding)                       |
| j. | Call Waiting Features:                      |   |
|    | (1) Call Waiting - Dial                     | \$1.00 per line                                   |
|    | (2) Call Waiting - Originating              | \$1.00 per line                                   |
| k. | 6-Way Calling or Conference-Attendant       | \$3.00 per line                                   |
| l. | Speed Calling 30-Code (customer changeable) | \$1.00 per line                                   |

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**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**4. Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:** The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:

- |    |   |   |
|----|---|---|
| a. | Account Codes   | *   |
| b. | Authorization Codes   | *   |
| c. | Automatic Route Selection Features:                                 |   |
|    | (1) Automatic Route Selection                                       | *   |
|    | (2) Time-of-Day/Day-of-Week Routing Control                         | *   |
|    | (3) Expensive Route Warning Tone                                    | *   |
|    | (4) Outgoing Queuing  | *   |
| d. | Business Group Dialing Plan:  |   |
|    | (1) Standard Dialing Plan   | No Charge   |
|    | (2) Customized Dialing Plan   | \$80.00 non-recurring                                 |
| e. | Centralized Attendant Service                                       | *   |
| f. | Centrex Complex   | *   |
| g. | Customer Control  | *   |
| h. | Main Satellite Service  | *   |
| i. | Music/Message on Hold:  |   |
|    | (1) Standard Music Audio (audio source resides at telco)            | \$25.00 per month                                     |
|    | (2) Custom Music/Message Audio (audio source resides at telco)      | \$50.00 per month                                     |
|    | (3) Custom Music/Message Audio (audio source resides at customer)   | \$25.00 per month<br>+ line/trunk circuit tariff rate |
| j. | Special Customer Provided Equipment (CPE) Interface Circuits:       |   |
|    | (1) Code Calling  | \$5.00 + Centrex line rate                            |
|    | (2) Improved Radio Paging   | \$5.00 + Centrex line rate                            |
|    | (3) Loudspeaker Paging  | \$5.00 + Centrex line rate                            |
|    | (4) Paging Access   | \$5.00 + Centrex line rate                            |
|    | (5) Recorded Telephone Dictation                                    | \$5.00 + Centrex line rate                            |
| k. | Special Intercept Announcement:                                     |   |
|    | (1) Standard Announcement (audio source resides at telco)           | \$25.00 per month                                     |
|    | (2) Customer Worded Announcement (audio source resides at telco)    | \$50.00 per month                                     |
|    | (3) Customer Worded Announcement (audio source resides at customer) | \$25.00 per month<br>+ line/trunk circuit tariff rate |
|    | (4) Changes to Customer Worded Announcement                         | \$30.00 non-recurring                                 |
| l. | Station Message Detail Recording                                    | *   |

\* Rate will be derived from actual cost and filed with the Commission for approval when the Telephone Company receives a request.

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**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**5. Hunting Service**

- a. **Optional, Chargeable Hunting Arrangements:** The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

	<b>Per Line in Hunt Group</b>	<b>Non-Recurring Charges</b>
(1) Circle Hunting *	\$ .50	\$10.00 per hunt group
(2) Regular Hunting *	\$ .50	\$10.00 per hunt group
(3) Preferential Hunting *	\$ 1.00	\$10.00 per hunt group
(4) Series Completion *	\$ .50	\$10.00 per hunt group
(5) Uniform Call Distribution *	\$ 1.00	\$10.00 per hunt group

- b. Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order) \$10.00 non-recurring

c. Hunt Group Options:

(1) Queuing for Hunt Group	\$ 5.00 each queue/monthly
(2) Delay Announcements for Queued Calls:	
(a) Standard Announcement (audio source resides at telco)	\$25.00 per month
(b) Customer Worded Announcement ** (audio source resides at telco)	\$50.00 per month
(c) Customer Worded Announcement ** (audio source resides at customer)	\$25.00 per month + line/trunk circuit tariff rate
(d) Changes to Customer Worded Announcement	\$30.00 non-recurring
(3) Stop Hunt/Make Busy	
(a) Access Code Activation	\$ .70 per line per month
(b) Key/Switch Activation	\$6.50 per circuit per month

\* Features are included in the Discount Package Plan.

\*\* More than one announcement per UCD group will be charged on an individual case basis.

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**CENTREX SERVICE**

**B. RATES AND CHARGES (Continued)**

**6. OUTWATS Arrangements:**

a. Simulated Facility Group Arrangements:

	Monthly <u>Rate</u> Business One-Party Tariff Rate	Non- Recurring <u>Charge</u> N/A
(1) Each Simulated Facility (OutWATS, INWATS)		
(2) Rearrangements and changes to Simulated Facilities and routing patterns	N/A	\$15.00

- b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.
- c. Normal INWATS rates will be charged for INWATS calls.
- d. Normal Tie Facility rates will be charged for the use of tie facilities.

**C. REGULATIONS AND CONDITIONS**

1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.
2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

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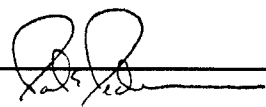
**CENTREX SERVICE**

**C. REGULATIONS AND CONDITIONS (Continued)**

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. One directory listing is provided without charge for each Centrex line.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against the telephone company's initiated changes during the selected service contract period.
7. **Subsequent line additions/deletions to the original service contract period are stipulated as follows:**
  - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
  - b. Subsequent line deletions, resulting in reductions equal to or exceeding 30% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction is less than 30% and causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

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ISSUED: November 21, 2003  
EFFECTIVE: January 15, 2004

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 03-222.



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**CENTREX SERVICE**

**C. REGULATIONS AND CONDITIONS (Continued)**

**8. Termination Liabilities shall be treated as follows:**

- a. If the Customer cancels the service after installation of the service, but prior to the completion of the term of the Agreement, the Customer shall be obligated to pay a termination liability charge. Customer will be retroactively billed for such termination charge as if the Customer had initially ordered the service at the most recently expired term offered for such Service. Customer's account will be accordingly adjusted to reflect the higher Service Charge rate applicable to such shorter term. Termination charges may not apply, however, if the Customer replaces the service with a new contract whose term is equal to or greater than the original contract period.
- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
  1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
  2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
9. Exchange lines within a Centrex Group may have different billing arrangements. Where measured service is available, the Centrex Group may have a combination of flat-rate and measured service.
10. Intercom calls between lines in a Centrex Group are not subject to local measured service.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

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**CENTREX SERVICE**

**D. DEFINITIONS**

The following definition section defines all standard and optional features, which either are or may be provided as a part of the Centrex service.

The following are **standard, non-chargeable individual station features** which are included with the Centrex line rate at no charge:

1. **Business Group Automatic Identified Outward Dialing**  
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.
2. **Call Park Features:**
  - a. **Call Park - Directed**  
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
  - b. **Call Park - Local**  
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
3. **Call Pick-Up Features:**
  - a. **Call Pick-Up**  
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.
  - b. **Call Pick-Up - Directed**  
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**4. Call Transfer - Internal Only**

Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to number.

**5. Centrex Repeat Dialing - Internal Only**

Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

**6. Direct Inward Dialing**

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

**7. Direct Outward Dialing**

Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.

**8. Distinctive Ringing/Call Waiting Indication**

Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**9. Do Not Disturb**

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

**10. Intercom Dialing**

Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.

**11. 3-Way Calling**

3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

**12. Touchtone**

Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

**13. Voice/Data Protection**

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

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**CENTREX SERVICE**

**D. DEFINITIONS** (Continued)

The following are **optional, non-chargeable individual station features** which may be added to a Centrex line at no charge:

**14. Call Forwarding Features:**

- a. **Call Forwarding - All Calls (Variable)**  
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
- b. **Call Forwarding - Busy**  
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.
- c. **Call Forwarding - Don't Answer**  
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- d. **Call Forwarding - Incoming Only (Add-on to Call Forwarding)**  
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.
- e. **Call Forwarding - Within Group Only (Add-on to Call Forwarding)**  
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**15. Call Hold**

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

**16. Caller Identification-Number - Internal Only**

Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telephone or built into the telephone. Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.

**17. Call Transfer - Attendant**

Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant. The attendant can only transfer the incoming call to another station within the customer group.

**18. Call Waiting Features:**

**a. Call Waiting (Terminating)**

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. **This feature may include Cancel Call Waiting.**

**b. Call Waiting - Incoming Only**

Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party. **This feature may include Cancel Call Waiting.**

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**CENTREX SERVICE**

**D. DEFINITIONS** (Continued)

**19. Class of Service Restrictions:**

**a. Fully-Restricted Line**

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.

**b. Semi-Restricted Line**

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.

**20. Off-Premises Stations**

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.

**21. Single-Digit Dialing**

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.

**22. Speed Calling 8-Code (Customer Changeable)**

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

The following are **optional, chargeable individual station features** which may be provisioned on any Centrex line at established tariff rates:

**23. Advanced Calling Services**

Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.

**24. Attendant Camp-On**

Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.

**25. Call Forwarding - Remote Activation**

Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.

**26. Call Transfer - Individual - All Calls**

Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing the station to which the call is to be transferred. When the Centrex user hangs up, the call will be transferred. In addition, this feature may be used to transfer calls to Tie Facilities.



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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**27. Call Waiting Features:**

**a. Call Waiting - Dial**

Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.

**b. Call Waiting - Originating**

Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

**28. Class of Service Restrictions:**

**a. Toll Restriction**

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

**b. Code Restriction & Diversion**

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**28. Class of Service Restrictions: (Continued)**

**c. Outgoing Call Screening**

Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

**29. Conference - Attendant**

Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.

**30. Direct Connect Service (a/k/a Hot Line)**

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

**31. Manual Line Service**

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

**32. Night Service**

Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).

**33. 6-Way Calling**

6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**34. Speed Calling 30-Code (Customer Changeable)**

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one or two digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.

**35. Warm Line**

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

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**CENTREX SERVICE**

**D. DEFINITIONS** (Continued)

The following are **optional, chargeable features/services** which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

**36. Account Codes**

Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.

**37. Authorization Codes**

Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.

**38. Automatic Route Selection Features:**

**a. Automatic Route Selection**

Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.

**b. Time-of-Day/Day-of-Week Routing Control**

Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.

**c. Expensive Route Warning Tone**

Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**38. Automatic Route Selection Features: (Continued)**

**d. Outgoing Queuing**

Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.

**39. Business Group Dialing Plan**

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.

**40. Centralized Attendant Service**

Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.

**41. Centrex Complex**

Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.

**42. Customer Control**

Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**43. Main Satellite Service**

Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.

**44. Music/Message on Hold**

Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.

- a. **Standard Music Audio** - Standard Music and audio source is provided by the telephone company-Music is only available for Standard.
- b. **Custom Music/Message Audio (audio source resides at telco)** - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.
- c. **Custom Music/Message Audio (audio source resides at customer)** - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.

**45. OutWATS, INWATS, and Tie Facilities:**

**a. OutWATS**

OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number of simultaneous OutWATS calls that can be made from a business.

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**CENTREX SERVICE**

**D. DEFINITIONS** (Continued)

**45. OutWATS, INWATS, and Tie Facilities:** (Continued)

**b. INWATS**

INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

**c. Tie Facilities**

Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

**46. Special Customer Premise Equipment (CPE) Interface Circuits:**

Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

**a. Code Calling**

Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

**b. Improved Radio Paging**

Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

**46. Special Customer Premise Equipment (CPE) Interface Circuits: (Continued)**

**c. Loudspeaker Paging**

Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.

**d. Paging Access**

Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

**e. Recorded Telephone Dictation**

Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.

**47. Special Intercept Announcement**

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

**48. Station Message Detail Recording (SMDR)**

SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.



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**CENTREX SERVICE**

**D. DEFINITIONS (Continued)**

The following are **optional, chargeable hunting features** which may be provisioned with Centrex Service at established tariff rates:

**49. Hunting Arrangements:**

- a. **Circle Hunting**  
Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.
- b. **Preferential Hunting**  
Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.
- c. **Regular Hunting**  
Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.
- d. **Series Completion**  
Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.
- e. **Uniform Call Distribution**  
Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

**D. DEFINITIONS** (Continued)

**50. Delay Announcements for Queued Calls**

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

**51. Make Busy Features:**

**a. Make Busy**

Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

**b. Group Make Busy**

Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

**52. Queuing for Hunt Groups**

Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.

**53. Stop Hunt**

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.

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**LOCAL EXCHANGE TELEPHONE SERVICE**

**TOTAL TALK PACK**

(N)

**A. General**

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:<sup>1</sup>
  - a. Residential One-Party Line
  - b. Three-Way Calling & Call Waiting
  - c. Calling Name Delivery, Unidentified Call Rejection, & Selective Distinctive Alert
  - d. Inside Wire Protection Plan (deregulated service)

**B. Conditions and Limitations**

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Part IV Section 1 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

<sup>1</sup> Customers must also subscribe to TDS True Talk's Total Talk Pack.

(N)

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**LOCAL EXCHANGE TELEPHONE SERVICE**

**TOTAL TALK PACK** (Continued)

**B. Conditions and Limitations** (Continued)

6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

**C. Rates**<sup>1</sup>

	<u>Rate Per Month</u>
1. Residence	
Local Bundle, per line	\$27.05

<sup>1</sup> Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

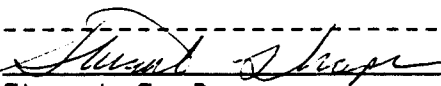
NHPUC NO. 01 - Telephone  
Hollis Telephone Company

Part III

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Issued: July 10, 1997  
Effective: July 10, 1997

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Issued By:   
Stuart S. Draper  
President

COIN TELEPHONE SERVICE

Public Telephone Service

I. General

Public telephone service is furnished for use of the general public at the option of the Company and is not a substitute for business service.

II. Rates

Each local message ..... \$ .10

III. Conditions

- A. Standard booths may be furnished for public telephone service at no charge when in the judgment of the Company they are required.
- B. Directory listings will not be provided in conjunction with public telephone service.
- C. The Company retains the option of furnishing and placing such signs as may be necessary.

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Issued By: 

Stuart S. Draper  
President

SEMIPUBLIC TELEPHONE SERVICE

I. General

Semipublic Telephone service may be furnished where there is a shared use of the service by the customer and the general public.

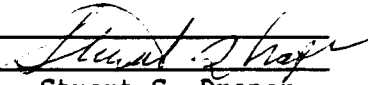
II. Rates

- A. The monthly rates for semipublic telephone service are filed in Part II.
- B. Station Telephone sets may be provided in accordance with Condition C below, and at the filed rate for telephone station service in the exchange where such stations are provided.
- C. Each local message ..... \$ .10
- D. Each toll message, applicable rates.
- E. The monthly rate for a semipublic instrument is \$6.90

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Issued By:

  
Stuart S. Draper  
President

III. Conditions

- A. Semipublic telephone service may be provided at the option of the Company where the use is shared by the customer, and general public, and where the customer permits such signs to be placed as the Company deems necessary.
- B. Standard booths may be furnished at the rates filed in Section 6 when requested by the customer.
- C. Telephone sets, without dials, for answering incoming calls only, may be provided, if a notice advising the public of such a set is posted near the semi-public telephone.
- D. One directory listing per semipublic telephone may be provided without additional charge.
- E. Any additional signals required in the provision of this service may be provided at the rates and charges set forth under supplemental equipment services in this section.
- F. Flat rate telephone service may be provided on the same premises as a semipublic telephone providing it is not made available for public use.
- G. Semi-public telephone service is furnished only in connection with Telephone Company provided equipment.
- H. Rates for the service include both the semi-public access line and the semi-public telephone instrument.

Issued: July 10, 1997

Issued By: 

Stuart S. Draper  
President

Effective: July 10, 1997



CUSTOMER OWNED COIN TELEPHONES (COCOTS)

I. General

- A. Customer Owned Coin Operated Telephone Service (COCOTS) is an exchange line service provided at the request of the subscriber for telecommunications use by the general public.
- B. COCOT instruments may be connected to a Public Access Line furnished by the local exchange carrier franchised in the area in which the COCOT instrument is to be located. COCOTs will be available everywhere Local Measured Service is provided.
- C. All COCOTs shall be required either; (1) to register under Part 68 of the Rules and Regulations of the Federal Communications Commission (47 C.F.R. 68), or (2) to connect to the network through an FCC-registered coupler.
- D. All COCOTs shall be installed in compliance with the NARUC generally-accepted telecommunications industry standards, applicable local codes, and the current National Electrical Code and National Electric Safety Code.
- E. COCOTs must provide access to the operator, emergency 911 numbers (where available), directory assistance, and credit card, collect and third party billing numbers without charge and without any coin deposits.
- F. No extension(s) shall be connected to the COCOT or the Public Access Line which would enable third party access to conversations.
- G. All phones must be registered with the FCC and conform to State and Federal requirements for hearing aid compatibility and access for the disabled.
- H. The phones must accept nickels, dimes, and quarters and must refund payment for uncompleted calls.
- I. All COCOTs must bear a notice indicating whether the instrument is capable of receiving incoming calls.

Issued: July 10, 1997

Effective: July 10, 1997

Issued By: 

Stuart S. Draper  
President

- J. COCOTs must provide local and long distance calling and must provide access to all interexchange carriers offering service in the area.
- K. COCOTs shall provide toll-free calling within municipalities.
- L. When not in working order, all COCOT instruments shall either be capable of giving an out-of-order message, or such a notice shall be posted at the COCOT location.
- M. The following information shall be permanently and conspicuously posted so as to be clearly visible by anyone using the COCOT:
  - 1. The name and a local or toll free telephone number of the COCOT owner or authorized agent.
  - 2. The operating instructions, the applicable rates, call time limits where applicable, and the instrument's telephone number.
  - 3. The method of reporting complaints and obtaining refunds in a cost-free manner.

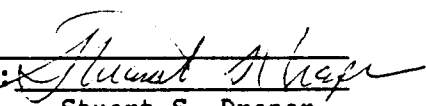
II. Responsibility of the Owner

- A. The COCOT subscriber shall receive permission from the Public Utilities Commission prior to the installation of the COCOT instrument.
- B. COCOTS providers shall furnish a legible, current local exchange directory. The telephone company will provide one copy of the directory, at no additional cost, with each access line ordered. Replacement copies are the responsibility of the subscriber.
- C. Any and all costs for excess construction of outside plant necessitated by the introduction of COCOT service shall be borne by the COCOT service provider.

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Stuart S. Draper  
President

III. Rates and Charges

- A. The COCOT subscriber will be responsible for all charges billed against the COCOT station number in addition to a business one party rate (as provided in Section 3 of this tariff). COCOT subscribers will be charged a business one party economy rate.
- B. Switched Access Charges for usage are billable to the interexchange carrier.
- C. Intrastate long distance charges apply on a per message basis based on toll rates (as provided in this tariff) plus any appropriate additive operator services charges.
- D. At the request of the subscriber, Touch Tone Calling Service may be provided, at the rate specified in Section 6, for business individual line service.
- E. Interstate long distance charges apply on a per message basis based on toll rates of the interexchange carrier.
- F. Screened one party service is available to COCOT providers (as provided in Section 3 of this tariff).

IV. Disconnection Procedures for COCOT Service

- A. All COCOTs are subject to the regulations under this tariff and the rules of the Public Utilities Commission. Failure to comply with applicable tariffs or rules shall be grounds for disconnection.
- B. Failure of the customer to discontinue such use or to correct the violation within fourteen (14) days will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this tariff.

Issued: July 10, 1997

Effective: July 10, 1997

Issued By: 

Stuart S. Draper  
President

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**SEASONAL AND VACATION RATE SERVICE**

**I. General<sup>(1)</sup>**

(C)

Seasonal and Vacation Rate Service is provided to customers whose requirements for telephone service are less than that which might normally be provided in any 12 month period.

**II. Rates**

- A. The monthly rate will be based upon 50% of the regular rate of the basic local exchange service only. Service may be temporarily suspended for a minimum of 30 days and a maximum of 180 days.
- B. Appropriate service connection charges will apply for the subsequent reconnection of service.

**III. Conditions**


- A. Seasonal and Vacation Rate Service will be furnished at the Company's discretion under the following conditions:
  - (1) Service is available to all classes and grades of exchange service where the usage is of a seasonal nature.
  - (2) At least one month's full rental shall be paid for service prior to establishment of seasonal or vacation service.
  - (3) Charges for a total of six months may be billed prior to the suspension of service, or monthly, at the option of the Company.
  - (4) The reduced rate for seasonal or vacation service may become effective only on a regular billing date and will apply to full monthly billing periods only and not to any portion thereof (except in case of a final bill).
  - (5) During the period when the customer is billed at the reduced rate, no installations, moves, changes or maintenance will be provided by the Company.

<sup>(1)</sup> Effective June 3, 2004 this service is grandfathered and will only be available to existing customers.

(N)

(N)

ISSUED: May 3, 2004  
EFFECTIVE: June 3, 2004

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 04-076

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**SUSPENSION OF SERVICE**


**A. General**

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

**B. Conditions**

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

ISSUED: May 3, 2004  
EFFECTIVE: June 3, 2004

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 04-076

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**SUSPENSION OF SERVICE**

**B. Conditions (Continued)**

9. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
10. The customer's listing will be retained in the directory.
11. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
12. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

**C. Rates and Charges**

1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
  - a) 911/E911 applicable surcharges will be billed at the full rate.
  - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
2. Non-recurring charges do not apply for reconnection to regular full service.

900 BLOCKING SERVICE

I. General

- A. Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) must be dialed.
- B. 900 Blocking Service blocks access to all telephone numbers for which the 900 NPA must be dialed.
- C. The service is classified as a local exchange telecommunications service.

II. Conditions

- A. The Company's obligation to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- B. Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

III. Rates and Charges

- A. Residence and Single Line Business customers will not be charged to initiate Blocking Service.
- B. Subsequent requests where the initial blocking was discontinued at the customer's request are subject to applicable Service Charges as set forth in this Tariff.

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Effective: July 10, 1997

Issued By: 

Stuart S. Draper  
President

IntraLATA Toll Blocking Service

I. General

- A. IntraLATA Toll Blocking Service blocks IntraLATA toll calls dialed from a subscriber's network access line using the seven or ten digit dialing method.

II. Rates and Charges

- A. The charge for installation or removal of this service is the Secondary Service Order charge listed in this Tariff.
- B. The Secondary Service Order charge is waived when a request for installation or removal of this service is made within sixty days of the installation of a network access line.

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Stuart S. Draper  
President



Custom Calling Services

I. General

- A. Custom Calling Services are available to residence and business customers served by suitably equipped central offices, with main telephone service (except coin) to the extent that existing facilities are capable.
- B. Custom Calling Services are incoming and outgoing call management features that allow residential and business customers to screen, redirect or return selected calls. These features offer customers convenience, time savings and a greater degree of control over the use of their telephones. Typically (with the exception of Caller ID), there is no need to invest in new or special telephone equipment in order to use these features.
- C. Both the customer with Custom Calling features and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone numbers between these central offices.
- D. The equipment on the customer's premises must be compatible with the services and equipment provided by the Company.
- E. The minimum charge for Custom Calling Services shall be one month.
- F. No assurance can be given that transmission will be fully satisfactory during Call Forwarding and Three-Way Calling calls.
- G. Any combination of Custom Calling features listed in paragraph II following may be added to a one party access line with the exception of Call Waiting and Busy Transfer which are not available on the same line
- H. Individual access lines may be grouped in communications groups of 2 or more lines. A communications group provides the path through which Custom Calling features will travel

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Issued By: 

Stuart S. Draper

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Title: President

Issued in compliance with NHPUC Order No. 22,839 in Docket No. DS 97-256, dated January 21, 1998.

## II. Feature Description

1. Call Forwarding Variable - Allows the customer to redirect all incoming calls to another telephone number. This service uses a courtesy call so you can notify a party at the "forward-to number" that you will be forwarding your calls to their number.
2. Call Forwarding Busy Line - Automatically redirects incoming calls to a predesignated telephone number or to Voice Mail service when your line is busy.
3. Call Forwarding Don't Answer - Automatically redirects all calls to another telephone number or to Voice Mail service when your telephone is not answered within a specified amount of time.
4. Remote Activation Call Forwarding - Allows the customer to activate or deactivate Call Forwarding Variable from a telephone other than the one to which the service is assigned.
5. Remote Call Forwarding - Automatically redirects all incoming calls to your number to a predesignated telephone number.
6. Call Hold - Gives the customer the ability to put an existing call on hold by dialing an access code.
7. Call Park - Allows the customer to save a call on your extension and retrieve it from that extension or from a different extension within the same Business group.
8. Call Pick Up - Allows the customer to use your telephone to answer a call for another extension within your Call Pick Up group whether you are on another call or your telephone is idle.

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Title: President

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9. Call Transfer Individual - All Calls - Gives the customer the ability to conference and transfer an established call to another number, inside or outside the Business group. This is the least restrictive of all the Call Transfer features.
10. Call Transfer Individual - Internal Only - Allows the customer to conference or transfer an established incoming call from outside the Business group to another inside the Business group.
11. Call Transfer Outside - Allows the customer to conference or transfer an established incoming call from outside the group to another number either inside or outside of the Business group.
12. Call Waiting - Alerts the customer to an incoming call while your line is in use. The service signals you with two separate tones or tone patterns. The tone pattern (single, double, triple beep) and interval between tones will depend upon switch configuration. The calling party may hear ringing or a tone/ring combination. This will also vary based on switch configuration.
13. Long Distance Call Waiting - Alerts the customer to an incoming long distance call while your line is in use. The service signals you with two separate tones or tone patterns, different than normal Call Waiting tones. The tone pattern and interval between tones will vary based on switch configuration. This service also provides a distinctive ringing pattern to identify incoming long distance calls when your line is not in use.
14. Code Restriction - Allows the customer to restrict call completion on certain types of calls.
15. Direct Connect - Automatically dials a pre-selected number. This service is activated simply by taking your receiver off-hook. No access codes or telephone numbers need to be dialed.

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16. Home Intercom Basic - Allows the customer to speak with another individual using telephone extensions connected to the same line.
17. Three-Way Calling - Allows the customer to have a conference call with two other parties at different numbers. With this service, you can initiate calls to both parties or add another party to an established call.
18. Six-Way Conference Calling - Allows customer to call up to five (5) other parties and connect them on a conference call.
19. Speed Calling 8 Numbers - Allows the customer to assign up to eight (8) 1- or 2- digit dial codes for telephone numbers and/or access codes.
20. Speed Calling 30 Numbers - Allows the customer to assign up to thirty (30) 1- or 2- digit dial codes for telephone numbers and/or access codes.
21. Automatic Callback - Allows the customer to automatically return the last incoming call (whether you answered or missed the call). If the number you are calling back is busy, Automatic Callback service will alert you with a special ring when your line and the line you are calling back are both idle.
22. Automatic Recall - Automatically redials the telephone number of the last outgoing call. If the number you are redialing is busy, Automatic Recall service will alert you with a special ring when your line and the line you redialed are both idle.
23. Calling Name Delivery - Displays the name and number of incoming callers on a special display telephone or display unit.
24. Calling Number Delivery - Displays the telephone number of incoming callers on a special display telephone or call display unit.

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Title:

President

25. Directory Number Privacy - Allows the customer to prevent their name and number from appearing on the called party's Caller ID telephone or display unit.
26. Customer-Originated Trace - Enables the customer to request a trace of the last incoming call. The telephone number of the caller, the date/time of the call, date/time of trace and other information are recorded on a printer at the telephone company.
27. Selective Call Acceptance - Allows the customer to create a list of telephone numbers from which they are willing to accept calls. They have the option of forwarding calls from telephone numbers not on the list to either an announcement provided by the telephone company that informs the caller that you are not receiving calls at this time, or to another telephone number. The size of the list will vary by switch configuration.
28. Selective Call Forwarding - Allows the customer to create a list of "selected" telephone numbers that they want to be forwarded to another number. Calls from telephone numbers on their list will be forwarded to the number they have designated. Calls from other numbers will not be forwarded. The size of the telephone number list will vary by switch configuration.
29. Selective Call Rejection - Allows the customer to create a list of telephone numbers from which they do not wish to receive calls. Calls from telephone numbers on their list are sent to an announcement that informs the caller that their call is not being received at this time. The maximum size of the Selective Call Rejection list will vary by switch configuration.

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Stuart S. Draper  
President

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Title: President

00-242

30. Selective Distinctive Alert - Allows the customer to set up a list of telephone numbers from which calls will ring differently than other calls. This service alerts the customer to calls from numbers on their list by providing a distinctive ringing pattern or distinctive Call Waiting Terminating tone. The maximum size of the Selective Distinctive Alert list will vary by switch configuration.
31. Unidentified Call Rejection - Automatically rejects calls to the customers number when the caller uses Directory Number Privacy service. The caller will hear a telephone company recorded announcement.

#### PROMOTIONAL OFFERING

Periodically the company may engage in promotional offerings or demonstrations of authorized services to retain existing customers, to expand service to existing customers, to attract new customers or to increase awareness of offered services. The company upon seven (7) days notice to the New Hampshire Public Utilities Commission, will specify the rates, terms, conditions, and time intervals applicable to each promotional offering.

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Issued: October 30, 2000

Issued By: \_\_\_\_\_

Effective: November 30, 2000

Stuart S. Draper  
Title: President

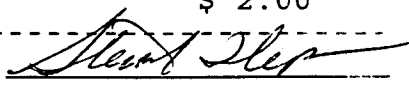
00-242

III. Rates and Charges

The following rates are in addition to all other rates and charges applicable to the service and equipment furnished:

	<u>Per Activation Rate</u>	<u>Monthly Rate</u>
Per Line Equipped:		
Call Forwarding Variable Residence or Business	N/A	\$ 2.00
Call Forwarding Busy Line Residence or Business	N/A	\$ 2.00
Call Forwarding Don't Answer Residence or Business	N/A	\$ 2.00
Remote Activation Call Forwarding Residence or Business	N/A	\$ 2.00
Remote Call Forwarding Residence or Business	N/A	\$ 2.00
Call Hold Residence or Business	N/A	\$ 2.00
Call Park Residence or Business	N/A	\$ 2.00
Call Pick Up Residence or Business	N/A	\$ 2.00
Call Transfer Individual - All Calls Residence or Business	N/A	\$ 2.00
Call Transfer Individual - Internal Residence or Business	N/A	\$ 2.00
Call Transfer Outside Residence or Business	N/A	\$ 2.00
Call Waiting Residence or Business	N/A	\$ 2.00

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Title: President

Effective: November 20, 2000

	<u>Activation Rate</u>	<u>Monthly Rate</u>
Long Distance Call Waiting Residence or Business	N/A	\$ 2.00
Code Restriction Residence or Business	N/A	\$ 2.00
Direct Connect Residence or Business	N/A	\$ 2.00
Home Intercom Basic Residence or Business	N/A	\$ 2.00
Three-Way Calling Residence or Business	N/A	\$ 2.00
Six-Way Conference Calling Residence or Business	N/A	\$ 3.00
Speed Calling 8 Numbers Residence or Business	N/A	\$ 2.00
Speed Calling 30 Numbers Residence or Business	N/A	\$ 3.00
Automatic Call Back (*) Residence or Business	\$ .50	N/A
Automatic Recall Residence or Business	N/A	\$ 2.00
Calling Name Delivery Residence or Business	N/A	\$ 5.95
Calling Number Delivery Residence or Business	N/A	\$ 4.25
Directory Number Privacy Residence or Business	N/A	\$ 2.00
Customer-Originated Trace Residence or Business	N/A	\$ 2.00

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Title:

Stuart S. Draper  
President

00-242



Selective Call Acceptance Residence or Business	N/A	\$ 2.00
Selective Call Forwarding Residence or Business	N/A	\$ 2.00
Selective Call Rejection Residence or Business	N/A	\$ 2.00
Selective Distinctive Alert Residence or Business	N/A	\$ 2.00
Unidentified Call Rejection Residence or Business	N/A	\$ 2.00
Toll Restriction Residence or Business	N/A	\$ 2.00
Feature Package I (**) Residence or Business (Any three features)	N/A	\$ 4.80
Feature Package II (**) Residence or Business (Any five features)	N/A	\$ 7.50
Feature Package III (**) Residence or Business's (Any two features)	N/A	\$ 3.40

A non-recurring charge of \$10.00 per line applies to the installation of Customer Calling features. This charge is in lieu of service charges listed in this Tariff. When a customer initiates service with the company, this installation charge will not apply. All features installed at the same time per line will count as one installation.

(\*) A monthly cap of \$4.00 applies to per activation charges for Automatic Callback.

(\*\*) Feature Packages do not include Automatic Callback, Calling Name Delivery or Calling Number Delivery features.

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Stuart S. Draper  
President

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Title:

00-242

Custom Calling Services Associated with an Additional Access Line

I. General

- A. Customer must have established primary residence service.
- B. This Special Company offer consists of a discounted bundled rate for Touch Tone Service, Three Way Calling, and Screened Billing.
- C. No substitutions of any feature associated with this offering is permitted.
- D. Other Custom Calling features may be added at existing rates.
- E. Provision of Custom Calling features associated with an additional access line will be made only where facilities exist.

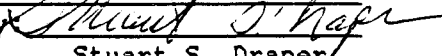
II. Rates and Charges

The following rates and charges are in addition to all other applicable rates and charges for service and equipment furnished.

	<u>Monthly Rate</u>
A. 3-Way Calling, Screened Billing . . . . .	\$2.50

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Stuart S. Draper  
President

DIRECTORY LISTINGS

I. GENERAL

- A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.
- B. Directory listings are intended solely as an aid to the use of the telephone system, and therefore listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity or trade name as such, will in no case be permitted unless the name of the service or of the commodity or the trade name is doing business.
- C. A listing will be limited to one line in the directory except where, in the judgment of the Company, more than one line is required properly to identify the customer. In such cases, the additional lines required will be provided at no extra charge.
- D. Directory listings must conform to the Company's specifications with respect to its directories.
- E. Dual Name listings are available for residence service customers as an initial or additional listing.

II. INITIAL LISTINGS

- A. One listing, termed the "Initial Listing" is included with each separate customer's service.
- B. The "Initial Listing" is ordinarily the name of the individual, firm or corporation subscribing for the service. A customer, however, may arrange that the listing of his service be the name under which his business is regularly conducted. In cases where the service is subscribed for by one party for the use of a second party, the "Initial Listing" may be the name of the second party.

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President

C. Dual name initial listings consist of:

1. The first name, or first name and middle initial, or first initial and middle name, or initials only of two individuals who have the same surname and reside at the same address.
2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.

III. ADDITIONAL LISTINGS

- A. Additional listings are confined to the names of those who are entitled to use the customer's service as defined in General Regulations.
- B. Additional dual name listings, provided in conjunction with the initial listing, list the second name (or initials) first and the listing is alphabetized accordingly in the Directory; in this case billing always commences with the directory delivery date of the issue of the directory in which the listing first appears.
- C. The charge for an additional listing, or dual name additional listing dates from the day the information records are posted. Information records are posted, either as of the delivery date of the issue of the directory in which the listing first appears, or at any earlier practicable date selected by the customer.
- D. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the scheduled date of delivery of the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of cancellation by the customer, with a minimum service period of one month.

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Stuart S. Draper  
President

IV. NON-LISTED NUMBER

- A. An unlisted number is one for which no listing appears in the alphabetical section of the directory.
- B. The number is listed in the Information records and is given out upon request.

V. NONPUBLISHED NUMBER

- A. A nonpublished telephone is one for which no listing appears in the alphabetical section of the directory or in the Information records.
- B. Calls are completed to such stations when the number is given by the calling party.
  - 1. When nonpublished service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listing.

VI. FOREIGN LISTINGS

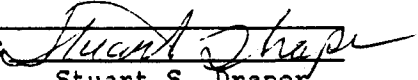
- A. Foreign Listings are listings in the alphabetical section of the directory of an exchange other than the local exchange.

VII. RATES AND CHARGES

	<u>Monthly Rate</u>
Additional Listings, each (Business) . . . . .	\$1.60
Additional Listings, each (Residence) . . . . .	\$1.20
NonPublished Number, each . . . . .	\$3.20
Non-listed Number, each . . . . .	\$1.60
Foreign Listings, each . . . . .	\$1.00

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Stuart S. Draper  
President

Effective: July 10, 1997

DIRECTORY ASSISTANCE SERVICE

I. General

- A. The Telephone Company furnishes Directory Assistance Service to aid customers in determining telephone numbers.
- B. Rates, as specified in IV. below, apply to calls originated in New Hampshire that are placed to appropriate telephone numbers associated with the provision of Directory Assistance Service for New Hampshire. Certain calls, as described in III. below, are exempt from the applicable rates.
- C. No more than two telephone numbers may be requested per call to Directory Assistance Service.
- D. A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

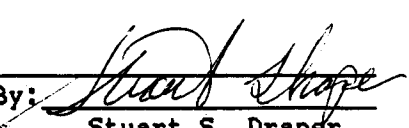
II. REGULATIONS

- A. A ten call allowance applies for each residence and business main exchange line, including PBX trunk lines.
- B. Calls to directory assistance via a local or toll operator are excluded in the customer's call allowance and are billed at the appropriate directory assistance per call rate.
- C. If a customer has two or more main telephone exchange service lines, or PBX trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

Issued: June 1, 1997

Effective: June 1, 1997

Issued By:

  
Stuart S. Draper  
President

III. Exemptions

- A. A registered residential main telephone exchange line is exempt from directory assistance charges where a user because of a functional disability is unable to obtain telephone numbers from a directory or from a registered business main telephone exchange line of a handicapped user where assistance is otherwise not available.

The residential or business main exchange lines may be registered for exemption with the Telephone Company in instances where one of the users of the line is considered to be functionally disabled. This includes but is not limited to the legally blind, sight impaired (e.g. those who have difficulty reading small print) or visually or physically handicapped as defined by the Federal Register, Volume 35 No. 126.

- B. Users of a residential or business main telephone exchange line that are handicapped who have registered with the Telephone Company who are prevented from dialing a telephone number in a conventional manner or permits only dialing of "0", will be exempt from directory assistance charges.
- C. Users of a residential or business main telephone exchange line that are handicapped who are registered with the Telephone Company, upon request, will be issued a Calling Card for their own use at locations where a telephone line is not otherwise exempt for directory assistance charges.
- D. Calls originating from payphones are exempt from directory assistance charges.

IV. RATES AND CHARGES

- A. Rates apply to calls originated in New Hampshire that are placed to appropriate telephone numbers associated with the provision of directory assistance service in New Hampshire.

The following rates for directory Assistance Service are in addition to all other applicable rates and charges for the associated residential and business main telephone exchange lines and PBX trunk lines, as appropriate.

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President

DIRECTORY ASSISTANCE SERVICE

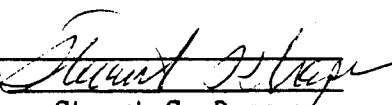
IV. RATES AND CHARGES (Cont'd)

<u>Rate Element</u>	<u>Rate</u>
Directly dialed directory assistance calls in excess of the call allowance - each	\$0.40
Calls to directory assistance via a local or toll operator, in excess of the call allowance - each	\$0.55

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Stuart S. Draper  
President



MILEAGE CHARGES

I. GENERAL

- A. This Section deals with the charges and conditions for providing Off-Premise Stations and Tie Lines on non continuous property of the customer, Station Lines on continuous property of a customer, Special Circuit mileage, and Inter-Exchange Tie Lines and Channels.
- B. The total monthly rate for mileage service will be sum of the basic rate for the primary service furnished, as set forth in local exchange tariffs, and the appropriate mileage charges below.
- C. When special facilities must be constructed to provide service to applicants beyond the Base Rate or Special Rate Area Boundary, charges shall be determined as set forth under Station and Tie Lines filed in this Section.

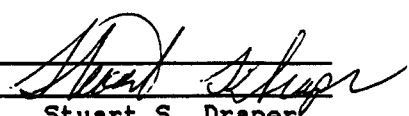
II MILEAGE ON OFF PREMISE STATIONS AND TIE LINES ON NON CONTINUOUS PROPERTY

A. General

- 1. Off Premise Station lines and tie lines are provided only when warranted by special circumstances and when suitable facilities are and continue to be available.
- 2. Off Premise Station lines are furnished where the additional station or private branch exchange station is located outside of the building in which the main telephone or private branch exchange is located (usually referred to as the "main building"). Tie lines are furnished to interconnect private branch exchanges of the same or different customers, whether in the same or separate buildings.
- 3. Off Premise Station lines and tie lines in connection with private branch exchange service are normally furnished to be suitable only for calls with other telephones directly connected to and on the same premises with the associated private branch exchange.

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4. A special equipment charge will be applied for such equipment as may be furnished at any time for transmission and signaling where a customer requires an off premise station or tie line.
5. A special equipment charge will be applied for such additional equipment as may be required on a multi-point line to provide for communication between more than two telephones at the same time.
6. The type of circuit construction and its routing are at all times determined by the Telephone Company and ownership of such circuits shall remain vested in the Company.
7. Mileage applicable to off premises stations located on premises other than those on which the stations or switchboard are located, will be determined in the following manner:
  - (a) When the terminals are located in the same Central Office area, the off premises mileage measurement is the air-line distance between the terminals.
  - (b) If the line passes through a Central Office, the air-line mileage must include the Central Office.

B. Monthly Rates

1. Between points in the same exchange where the points are not on the same continuous property:

a. Two Point Lines:

Access Lines, Private Branch Exchange Station Lines or Tie Lines. Monthly charge - seventy cents (\$.70) per quarter mile (minimum charge (\$1.10) route measurement between the two locations.

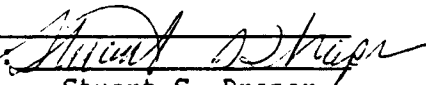
b. Multipoint Lines:

Same as 1 above, except the charge will be for the shortest combination of route distances with a minimum charge of \$1.10 per month for each segment.

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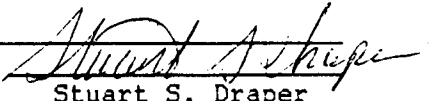
2. Tie Lines in the same building or on the same continuous property:
  - a. Monthly charge - seventy cents (\$.70) per quarter mile (minimum charge (\$2.00)).
3. The above charges are in addition to the charges for Extension Telephone Service or Private Branch Exchange Telephone Services that may apply.
4. For interexchange tie lines and channels see V. below for charges.

III. MILEAGE ON STATION LINES ON CONTINUOUS PROPERTY OF ONE CUSTOMER

- A. When no highway construction is required and no part of the Telephone Company's general distributing plant is used, off premise station lines between the main building and another building on the same continuous property of a customer, are furnished subject to the following provisions:
  1. The arrangements for facilities to be furnished will be determined by the Telephone Company in consultation with the customer.
  2. Where there are two or more buildings in which additional telephone or private branch exchange telephones are located, the off premise station line facilities to each building will be treated as a separate installation, subject, however, to possible combination of installations when economical construction and the requirements of the customer will permit.
  3. Off Premise Station line facilities do not include interior telephone facilities within a building used solely for additional telephones or private branch exchange telephones located in the same building.

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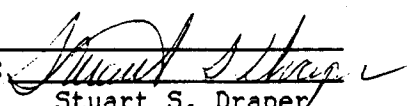
B. Application of Charges

1. The customer will be charged for a total installed cost of the facilities furnished, as measured between the point of exit from the main building (in which the associated main telephone or private branch exchange is located) to the point of entrance into the other building (in which the additional telephone or telephones is or are located).
2. The type of facility furnished will be Aerial Wire, Aerial Cable, Underground or Buried Cable, or Multi-pair Distribution Wire. Drop Wire may be used only when in accordance with the Company's standard construction practice.
3. Where facilities are replaced or where changes in the type or quantity of facilities are made to meet the customer's requirements an installation charge equal to the total installed cost of the new facilities furnished will be made.
4. Carrying plant required for off premise station or tie lines, such as poles and conduit, including trenching, shall be customer owned, either built by the customer or built by the Company at the customer's expense.
5. When the facilities are no longer required by the customer, the Telephone Company will make an adjustment for the amount of salvage (if any) recovered after deducting the cost of removal of facilities.
6. Off premise station lines on the same continuous property using carrying plant of the Telephone Company on the same continuous property provided for other purposes may be furnished at charges shown in paragraph, II. B. 2. a., preceding.

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President

IV. SPECIAL CIRCUITS

A. General

Included in this classification are all circuits requiring more than normal engineering, such as radio, data circuits and telemetering circuits.

B. Charges

Mileage charges will be in accordance with the following:

Monthly Rate  
Per 1/2 Mile

One-party service or PBX trunk, each                      \$ .70

The Company reserves the right to add a charge for special transmission and/or balancing equipment.

C. Installation Charges

Since no estimate can be made of the labor involved in setting up special circuits stipulated above, a charge will be worked out with the customer equitable to both the Company and the customer.

V. INTER-EXCHANGE TIE LINES AND CHANNELS

A. Charges

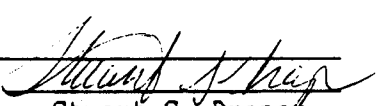
1. Where channels or tie lines are required between the exchanges of the Company, the following charges will apply:

Terminal loop ..... \$2.70 per month

Route mileage from central office to  
central office, per mile ..... \$4.10 per month

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President

Discontinuance of Service for NonPayment

- A. The Company may provide notice of disconnection of service, pursuant to PUC 403.04, to a customer, and may subsequently disconnect such service in conformance with PUC 403, unless a customer has established payment arrangements, only if:
1. The customer has failed to pay any bill or deposit request, not in good faith dispute, within 30 days from the post-marked date of the bill
  2. The customer has failed to abide by the terms of payment arrangements entered into pursuant to PUC 1203.07
  3. The customer unreasonably refuses access to their premises for a necessary inspection of utility property
  4. The commission orders the disconnection, in which case the commission will prescribe appropriate notice
  5. The customer has incurred a toll bill of \$50 or more, in which instance the utility may require payment in full of the amount of toll charges in excess of \$50 within 10 days of written notice, or
  6. The customer has incurred a bill of \$500 or more, in which instance the utility may require payment in full within 3 days of personal or telephone contact
- B. If service is disconnected for non-payment, a utility may charge for reconnection as provided in its approved tariff.

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President

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FOREIGN EXCHANGE SERVICE

I. GENERAL

- A. Foreign exchange service is exchange service furnished from an exchange other than that normally serving the area in which the customer is located.
- B. Foreign exchange service may be extended to include a third exchange.
- C. This service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation is received by him or by joint users, from any person, firm, or corporation, or in the collection, transmission, or delivery of any communication for others.
- D. Foreign exchange service is furnished on either a measured or an unlimited basis in accordance with services offered in the exchange of connection. Municipal Calling Service is not furnished with foreign exchange service unless dial tone is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located. Foreign exchange service is subject to the general regulations governing the furnishing of unlimited and measured service on the same premises.
- E. Foreign exchange service is furnished in connection with centrex systems is subject to the regulations shown in Section 23, or the superseding section, of the current tariff filed by NYNEX in New Hampshire.

II. RATES AND CHARGES

- A. The rate for foreign exchange service is the rate in effect in the foreign exchange for the class of service furnished. In addition, tariff rates and charges also apply for telephone sets or for termination in equipment such as key telephone systems at the customer's premises.

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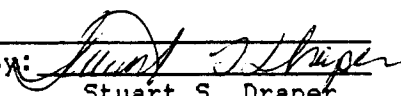
Stuart S. Draper  
President

- B. Foreign exchange service mileage charges and local channel charges to; service a customer's location in a third exchange are shown for a Type 2006 channel in Part IV of the current tariff filed by NYNEX in New Hampshire .

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President



CONNECTION WITH CUSTOMER COMMUNICATIONS SYSTEMS AND EQUIPMENT

CONNECTION WITH CUSTOMER PREMISES WIRING

I. General

- A. Customer Premises Wiring includes all Customer Premises Inside Wire (CPIW), previously installed by the Telephone Company and associated with both simple and complex services; Customer Provided Inside Wiring (CPPW), associated with complex systems; and Customer Owned Inside Wiring (COPW), installed by customers for non-complex residence and business services.
- B. All customers or third parties hired by customers, may provide and install premises wiring as set forth in this tariff, associated with both complex and non-complex (simple) telecommunications services provided by the Telephone Company.
- C. Connection of Customer Premises Wiring to the telecommunications network, shall in all cases, be accomplished through a Network Interface Device or equivalent FCC registered jack, that is located at or within the customer's premises on the customer side of the Telephone Company protector.
- D. The Network Interface Device shall be, in all instances, the property of the Telephone Company and shall be installed as part of the Network Access Line. The Network interface Device or equivalent FCC registered jack shall serve as the point of Demarcation, so-called, between the facilities of the Telephone Company and the facilities of the customer.

In the absence of a FCC approved Network Interface Device or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the Telephone Company protector. In all instances, access to the protector is limited to Telephone Company personnel.

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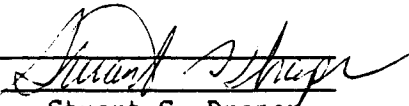
Effective: July 10, 1997

- E. A customer who provides, maintains, or attempts to maintain customer premises wire assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer saves the Telephone Company harmless from any and all liability, claims or damage suits arising out of the customer's wire provision or maintenance activity.

## II. REGULATIONS

- A. Customer premises wire may be connected to exchange, private line, and WATS services furnished by or through the Telephone Company.
- B. The network interface for the connection of customer premises wire is provided as part of the network Access Line. The Network Interface Device is normally installed outside the customer's premises at a location designated by the company as normal, Charges as set forth in Part VI apply.
- C. As part of it's program to; comply with the FCC rules on deregulation of inside wire, the Telephone Company will install Network Interface Devices in locations where they are not currently installed as follows:
1. As part of installation of Network Access Lines
  2. As part of the re-installation of Network Access Lines
  3. As part of any Premises Maintenance Visit, other than those made as part of troubles arising from natural disasters or emergencies, where the priority concern is to restore service to large numbers of customers.
- D. When the company installs a Network Interface Device as part of a Premises Maintenance Visit, where the problem is found to have been caused by faulty equipment or wiring for which the company is responsible, there will be no charge for the installation.

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President


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When a customer requests a Premises Maintenance Visit by company personnel at a location where an approved Network Interface Device is in place, and the problem is found to have been caused by faulty equipment or wiring for which the customer is responsible, appropriate Part VI Service Charges will apply.

- E. When the company is requested by the customer to install a Network Interface Device at a time other than those outlined above, appropriate Part VI Service Charges will apply.

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Stuart S. Draper  
President

Effective: July 10, 1997

**Integrated Services Digital Network  
(ISDN)  
Basic Rate Interface  
(BRI)**

**I. GENERAL DESCRIPTION**

- A. **Integrated Services Digital Network (ISDN)** is a public network-based set of communications services that make it possible to send, receive and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Interface (BRI) lines to customers' premises.
- B. ISDN BRI is an optional service arrangement that can be used in conjunction with a customer's residential service or individual business line. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. BRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.
- C. An ISDN BRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRI ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Data or D Channel, is used for signaling purposes. The complete BRI ISDN line is known as 2B+D.

**Integrated Services Digital Network  
(ISDN)  
Basic Rate Interface  
(BRI)**

**I. GENERAL DESCRIPTION (Continued)**

1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:
    - (a) Circuit-Switched Voice - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.
    - (b) Circuit-Switched Data - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
    - (c) Alternate Circuit-Switched Voice/Data - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.
  2. D Channel - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels.
- D. ISDN BRI lines consist of central office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.
- E. Directory Numbers
1. Primary Directory Number - Each ISDN BRI includes a single primary telephone directory number. On a given 2B+D ISDN BRI, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the type of call (voice or data) presented to the ISDN BRI.

**Integrated Services Digital Network  
(ISDN)  
Basic Rate Interface  
(BRI)**

**I. GENERAL DESCRIPTION (Continued)**

**E. Directory Numbers (Continued)**

2. Secondary Directory Numbers - An ISDN BRI may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

**II. CIRCUIT SWITCHING SERVICE DESCRIPTIONS**

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- A. Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or subrated to 56 kbps per channel.
- B. Custom Calling Services - Applicable Custom Calling Services (including Basic, Enhanced and Advanced) are available at rates and charges specified in the Custom Calling Services section of the Company's tariff.

**Integrated Services Digital Network  
(ISDN)  
Basic Rate Interface  
(BRI)**

**III. TECHNICAL SPECIFICATIONS**

**A. Transmission Specifications**

The standard transmission parameters for an ISDN BRI utilizes an ISDN Basic Rate Interface (BRI) consisting of a maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

**B. Customer Premise Equipment and Facilities**

Compatible customer premise equipment is required to utilize ISDN BRI. All equipment used to interface with these services is required to conform with National ISDN guidelines.

The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN BRI render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance. The Company will notify customers of changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN BRI that: 1) render any facilities provided by the customer obsolete, 2) require modification or alteration of such customer's equipment or systems, and/or 3) otherwise affects its use or performance.

**IV. REGULATIONS AND CONDITIONS**

**A.** Unless specifically exempted, ISDN BRI shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

**B.** ISDN BRI is provided at the option of the Telephone Company. These services are furnished subject to central office switching capacity, capability and the availability of outside plant facilities.

**Integrated Services Digital Network  
(ISDN)  
Basic Rate Interface  
(BRI)**

**IV. REGULATIONS AND CONDITIONS (Continued)**

1. The availability, functionality and capabilities of ISDN BRI may vary or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
  - (a) Where facilities are not available or unusual expenditures are involved in making them available (e.g., customers served from line concentration units or those beyond distance limitations), the customer may be required to pay additional charges on an individual case basis to cover the unusual expenditure or to contract for services beyond the normal service term, or both.
2. Payment for Service
  - (a) The minimum charge period for services provided under this tariff is for three (3) months.
  - (b) ISDN BRI lines are not eligible for either temporary suspension of service or season service.
3. Directory Listings: One directory listing is provided without charge for each ISDN BRI customer.
4. Billable Call Treatment
  - (a) Normal toll charges shall apply to Voice and Data calls that are made outside of the local exchange calling area, excluding Voice calls made within the scope of the existing Extended Area Service.

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Issued By: 

Stuart S. Draper

Effective: January 22, 1998

Title: President

Approved by NHPUC Order No. 98-020 in Boston, MA on 07-05-98



**Integrated Services Digital Network  
(ISDN)  
Basic Rate Interface  
(BRI)**

**IV. REGULATIONS AND CONDITIONS (Continued)**

**4. Billable Call Treatment (Continued)**

- (b) ISDN BRI customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

**5. Customer Premises Equipment**

- (a) This tariff for ISDN BRI does not include terminal equipment on the customer's premises.
- (b) The customer is responsible for providing the power required for any and all customer premise equipment connected to an ISDN BRI line.

ISDN  
(Integrated Services Digital Network)  
BRI  
(Basic Rate Interface)

V. RATES AND CHARGES

Advanced Digital Services

The rates and charges below are for providing an Advanced Digital Service capable line to the customer premises and they are in addition to the monthly main telephone exchange rates for one-party residence or business services. Appropriate Part VI, Section 1, Service Charges also apply for the establishment of Advanced Digital Services.

These charges provide for 2B ISDN service.

ISDN Package Residence and Business ISDN Plan #1	Recurring Monthly Charges	Additional Charges Some or all may apply	One time Installation
Existing Line 2B+D, Voice and/or Data on both channels alternatively or one at a time. Thirty (30) hours of free usage per B channel, per month on Data calls. Calling Number ID Three (3) month minimum service and charges.	\$31.50/mo. Plus- any existing Line and/or Custom Calling Feature charges	PLUS Any Voice or Data Intrastate or Interstate toll charges Measured Local Usage charges, per B channel, per Data call, after 30-hour allowance, per offering.	\$135.00 To Customer site Network Interface Device.
ISDN Plan #1N New Line 2B+D, Voice and/or Data on both channels alternatively or one at a time. Thirty (30) hours of free usage per B channel, per month on Data calls. Calling Number ID Three (3) month minimum service and charges.	\$31.50/mo. Plus- any tariffed Line and/or Custom Calling Feature charges	PLUS Any Voice or Data Intrastate or Interstate toll charges Measured Local Usage charges, per B channel, per Data call, after 30-hour allowance, per offering.	\$182.70 To Customer site Network Interface Device.

Issued: October 20, 1999

Issued By:   
Stuart S. Draper

Effective: ~~October 25, 1999~~  
November 23, 1999  
Reference: Docket No. 99-168

Title: President

ISDN  
(Integrated Services Digital Network)  
PRI  
(Primary Rate Interface)

I. GENERAL DESCRIPTION

- A. Advanced Digital Services are a public network-based set of communications services that make it possible to send, receive and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Primary Rate Interface (PRI) lines to customers' premises.
- B. Advanced Digital Services PRI is an optional service arrangement that can be used in conjunction with a customer's residential service or individual business line. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.
- C. An Advanced Digital Services PRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Data or D Channel, is used for signaling for the other 23 channels. This configuration is known as 23B+D.

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Title: President

Reference: Docket No. DT 99-168

ISDN  
(Integrated Services Digital Network)  
PRI  
(Primary Rate Interface)

I. GENERAL DESCRIPTION (Continued)

1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:
    - (a) Circuit-Switched Voice
    - (b) Circuit-Switched Data
    - (c) Alternate Circuit-Switched Voice/Data
  2. D Channel - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels.
- D. All Advanced Digital Services lines consist of central office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.
- E. Directory Numbers
1. Primary Directory Number - Each Advanced Digital Services PRI Line may have a single primary telephone directory number or if the PRI is fractionalized in may have a single number for each channel.

II. CIRCUIT SWITCHING SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- A. Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or subrated to 56 kbps per channel.

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Stuart S. Draper

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Title: President

Reference: Docket No. DT 99-168

ISDN  
(Integrated Services Digital Network)  
PRI  
(Primary Rate Interface)

III. TECHNICAL SPECIFICATIONS

A. Transmission Specifications

The standard transmission parameters for an Advanced Digital Services line utilizing an ISDN Primary Rate Interface (PRI) consists of A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

B. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize Advanced Digital Services. All equipment used to interface with these services is required to conform with National ISDN guidelines.

The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance. The Company will notify customers of changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Advanced Digital Services that: 1) render any facilities provided by the customer obsolete, 2) require modification or alteration of such customer's equipment or systems, and/or 3) otherwise affects its use or performance.

IV. REGULATIONS AND CONDITIONS

A. Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

B. Advanced Digital Services are provided at the option of the Telephone Company. These services are furnished subject to central office switching capacity, capability and the availability of outside plant facilities.

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Title: President

Reference: Docket No. 99-168

ISDN  
(Integrated Services Digital Network)  
PRI  
(Primary Rate Interface)

IV. REGULATIONS AND CONDITIONS (Continued)

1. The availability, functionality and capabilities of Advanced Digital Services may vary or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
  - (a) Where facilities are not available or unusual expenditures are involved in making them available (e.g., customers served from line concentration units or those beyond distance limitations), the customer may be required to pay additional charges on an individual case basis to cover the unusual expenditure or to contract for services beyond the normal service term, or both.
2. Payment for Service
  - (a) The minimum charge period for services provided under this tariff is for three (3) months.
  - (b) Advanced Digital Services lines are not eligible for either temporary suspension of service or season service.
3. Directory Listings: One directory listing is provided without charge for each Advanced Digital Services customer.
4. Billable Call Treatment
  - (a) Normal toll charges shall apply to Voice and Data calls that are made outside of the local service calling area, excluding Voice calls made within the scope of EAS.
  - (b) Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
5. Customer Premises Equipment
  - (a) This tariff for ISDN PRI does not include terminal equipment on the customer's premises.
  - (b) The customer is responsible for providing the power required for any and all customer premise equipment connected to an ISDN PRI line.

Issued: October 25, 1999

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Reference: Docket No. DT 99-168

Issued By:   
Stuart S. Draper  
Title: President

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**V. RATES AND CHARGES**

**Advanced Digital Service**

The rates and charges below are for providing an Advanced Digital Service capable line to the customer premises and they are in addition to the monthly main telephone exchange rates for one-party residence or business service. Appropriate Part VI, Service Charges also apply for the establishment of Advanced Digital Services.

Three charges provide for ISDN PRI service.

**ISDN Package Residence and Business  
ISDN Plan Existing Line**

23B+D, Voice and/or Data on all  
channels alternatively  
or one at a time.

Three Hundred Fifty (350) hours  
of free usage per month on  
Data calls.

Calling Number ID

Three (3) month minimum service charge

**Recurring Monthly Charges**

\$700.92<sup>1</sup>/mo. Plus-any existing Line (I  
and/or Custom Calling Feature charges

**Additional Charges Some or all may apply**

PLUS any Voice or Data Intrastate or  
Interstate toll charges  
Measured Local Usage charges, after  
350-hour allowance, per offering.

**One time Installation**

\$950.00 To Customer site Network  
Interface Device.

<sup>1</sup> Rate includes a \$0.04 charge for Telecommunications Relay Service.

1. **DEDICATED DS1 SERVICE**

A. **GENERAL**

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require DS1 facilities from their location to another location within the same exchange or from their location to the Central Office for channelization.

B. **DEFINITIONS**

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. **REGULATIONS**

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in Part III, Section 15.



1. **DEDICATED DS1 SERVICE** (Continued)

C. **REGULATIONS** (Continued)

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

1. **DEDICATED DS1 SERVICE** (Continued)

D. **RATES AND CHARGES**

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1. **Recurring Rates**

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2. **Non-recurring Charges**

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

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1. **DIGITAL TRANSPORT SERVICE**

A. **GENERAL**

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. **DEFINITIONS**

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

C. **REGULATIONS**

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. SLC charges will be assessed based on the number of trunk terminations the customer requests for each DS1. A multi-line SLC charge will apply for each trunk termination. If the number of trunk terminations is not specified, the customer will be charged 24 multi-line SLC charges.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

1. **DIGITAL TRANSPORT SERVICE** (Continued)

C. **REGULATIONS** (Continued)

7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
8. Touch-tone signaling is required for DTS.
9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. **RATES AND CHARGES**

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility <sup>1</sup>		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

<sup>1</sup> See Dedicated DS1 Service in Part III, Section 14.

1. **DIGITAL TRANSPORT SERVICE** (Continued)

D. **RATES AND CHARGES**

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.54 <sup>1</sup>	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

<sup>1</sup> Rate includes a \$0.04 charge for Telecommunications Relay Service.

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Hollis Telephone Company

Part IV

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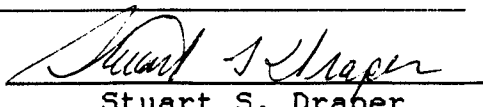
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INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT  
PROVIDED BY THE CUSTOMER

I. GENERAL REGULATIONS

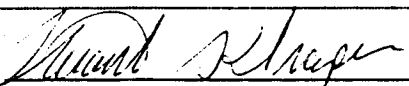
Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Telephone Company, except upon the written consent of the Company.

Where telecommunications service is available under this Tariff for use in connection with customer-provided communications equipment, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Telephone Company's service. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Telephone Company charges, as specified on page 11 of this Section, for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or system.

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The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications equipment. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities and responsibility for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service: subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems.

The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities, operations, or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affects its use or performance.

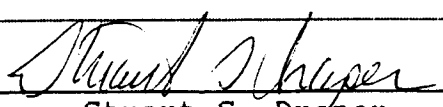
The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Telephone Company.

Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation

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has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff.

Customer-provided equipment which serve a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.

The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, except as provided in this Tariff. In case unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connections; or to terminate the service.

Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

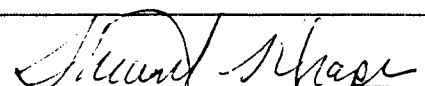
AUTOMATIC RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT PROVIDED BY THE CUSTOMER MAY BE CONNECTED WITH TELEPHONE COMPANY FACILITIES SUBJECT TO THE FOLLOWING RULES AND REGULATIONS:

1. Recording of Two-way Telephone Conversations

The connection of such customer-provided voice recording equipment with the telecommunications network or with a private line service connected with the telecommunications network for the recording of two-way conversations is permitted by acoustic or inductive means through Telephone Company Recorder Connector Equipment which contains

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a recorder tone device. The tone device automatically produces a characteristic recorder tone that is repeated approximately every fifteen seconds when the equipment is in use.

The direct electrical connection of customer-provided voice recording equipment with a private line service not connected with the telecommunications network shall be made through recorder connector equipment which may or may not contain the automatic tone device at the discretion of the customer.

Recorder connector equipment without the automatic tone device will be furnished and connections made by either acoustic or inductive means when such equipment is operated under the following conditions:

- (a) When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.
- (b) For Federal Communications Commission licenses broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air.
- (c) When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.
- (d) For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, members of his immediate family, or the White House and its grounds.

Portable recorder-connector equipment will be provided by the Telephone Company when so desired by the customer. The equipment will be connected with the telephone line via jacks installed by the Telephone Company on each line or station used for recording purposes.

The customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Telephone Company facilities or switched on and off.

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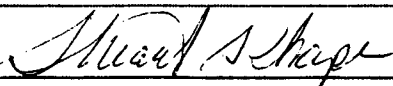
## II. NETWORK PROTECTION CRITERIA

To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the signal from the customer-provided communications equipment to the long distance message telecommunications network must comply with the following minimum network protection criteria:

- A. Where the customer-provided communications equipment is connected with long distance message telecommunications service through a connecting arrangement and network control signaling unit furnished by the Telephone Company, the customer-provided communications equipment must comply with the following criteria:
1. to prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12 db below one milliwatt when averaged over any three second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one milliwatt.
  2. to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:
    - (a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in II.A.(1).
    - (b) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.
    - (c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.
    - (d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

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(e) The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

3. to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time has energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in 800 or 2450 Hertz band.

B. Where the customer-provided communications equipment is connected with long distance message telecommunications service through customer-provided equipment which affects such connections externally to a Telephone Company network control signaling unit by means of a connection for transmitting and/or receiving the customer-provided communications equipment must comply with the following criteria:

1. to prevent excessive noise and crosstalk in the network it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three second interval.

2. to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

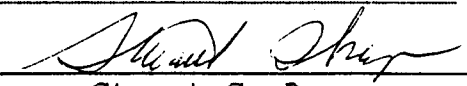
(a) The power in the band from 3,995 to 4,005 Hertz shall be at least 18 db below the power of the signal as specified above II.A.(1).

(b) The power in the band from 4,000 to 10,000 Hertz shall not exceed 16 db below one milliwatt.

(c) The power in the band from 10,000 to 25,000 Hertz shall not exceed 24 db below one milliwatt.

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- (d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.
  - (e) The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.
3. to prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

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III. CUSTOMER-PROVIDED COMMUNICATIONS EQUIPMENT

A. Applicants

1. Customer-provided equipment may be connected at a service point of the customer on voice grade basis with telecommunications service furnished by the Company, either through a network control signaling unit and connecting arrangement or as set forth in III.B.

B. Customer-Provided Terminal Equipment:

As an alternative to the methods of interconnection specified in the preceding, customer-provided registered terminal equipment or registered protective circuitry may be connected to the telecommunications network in accordance with provision of this tariff and/or the Federal Communications Commission's registration program adopted in FCC Docket No. 19528 (Part 68) as are now in effect or may be in effect.

Direct Electrical Connection

1. The point of connection (line of demarcation) between Company and customer-provided systems and/or terminal equipment shall be as set forth below:
  - (a) Systems and/or terminal equipment not requiring Protective Connecting Arrangements will be at the Company provided network interface device.
  - (b) Systems and/or terminal equipment requiring Protective Connecting Arrangements:
    - (1) Access lines will be at the Protective Connecting Arrangement.
    - (2) Stations/terminal equipment will be at the protective Connecting Arrangement.

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Part IV

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2. The Company will not provide systems and/or terminal equipment or station wiring beyond the point of connection (line of demarcation) with customer-provided systems and/or terminal equipment.
3. When customer owned equipment no longer requires a Protective Connecting Arrangement in accordance with B. above, the monthly charge for the Protective Connecting Arrangement will be dropped. The Protective Connecting Arrangement will be removed at the option of the Company.

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#### IV. PREMISE WIRE

##### 1. General

- a. Premise wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends beyond the Telephone Company's Network Interface. Effective January 1, 1987, all customers are responsible for the installation of premise wire.
- b. Effective January 1, 1987, customers are also responsible for the maintenance of any premise wire including wire previously installed by the Company.

The customer may request the Company to provide installation and maintenance services on a deregulated basis.

##### 2. Installation Regulations

- a. Premise wire must be installed in accordance with the technical standards and installation guidelines published by the Company.
- b. Premise wire must be connected to residence and business Exchange Access Line service at the Telephone Company Network Interface.
- c. The Company will make the technical standards and installation guidelines available, free of charge, to customers at the business office or other designated locations. The Company will, upon request and free of charge, advise residential and single-line business customers regarding selection and proper installation of adequate quality premise wire facilities.
- d. The Company is not responsible for the connection of telephone instruments and standard jacks to premise wire.

##### 3. Violation of Regulations

- a. Where any premise wire is used with telecommunications service in violation of any provision in this tariff, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation.

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Part IV

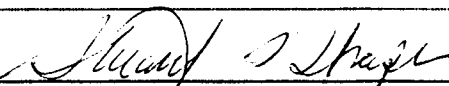
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- b. In the event of such violation the customer shall discontinue use of the premise wire or correct the violation and notify the Company in writing that such violation has been corrected within 5 days after receipt of such notice.
- c. Failure of the customer to discontinue such use or to correct the violation and notify the Company as outlined above will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

The customer shall be responsible for the payment of the charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities and all premise wire.

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NHPUC No. 1 - Telephone  
**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 1  
First Revised Sheet 1  
Cancels Original Sheet 1

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EFFECTIVE: November 10, 2003

ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 03-172.

NHPUC No. 1 - Telephone  
**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 1  
Second Revised Sheet 2  
Cancels First Revised Sheet 2

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ISSUED BY: 

Paul E. Pederson, Vice-President


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NHPUC No. 1 - Telephone  
**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 1  
First Revised Sheet 3  
Cancels Original Sheet 3

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Paul E. Pederson, Vice-President

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NHPUC No. 1 - Telephone  
**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 1  
Second Revised Sheet 4  
Cancels First Revised Sheet 4

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(D)

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ISSUED BY:   
Paul E. Pederson, Vice-President

Authorized by NHPUC Docket No. DT 03-172.

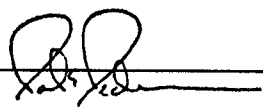
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ISSUED: September 9, 2003  
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NHPUC No. 1 - Telephone  
**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 2  
First Revised Sheet 1  
Cancels Original Sheet 1

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ISSUED: September 9, 2003

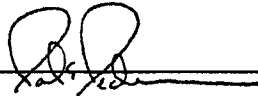
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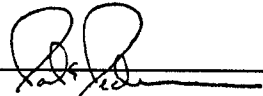


NHPUC No. 1 - Telephone  
**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 3  
First Revised Sheet 2  
Cancels Original Sheet 2

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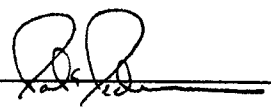
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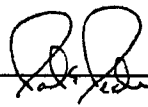
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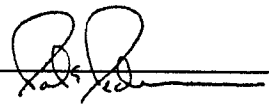
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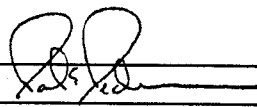
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NHPUC No. 1 - Telephone  
**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 4  
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COLEBROOK  
DIXVILLE NOTCH  
ERROL  
GROVETON  
MILAN  
NO STRATFORD  
PITTSBURG  
W STEWARTSTOWN

-NEW ENGLAND TELEPHONE  
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President


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*New Hampshire Tariff*

Part V  
Section 5  
First Revised Sheet 1  
Cancels Original Sheet 1

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**HOLLIS TELEPHONE COMPANY**  
*New Hampshire Tariff*

Part V  
Section 6  
First Revised Sheet 1  
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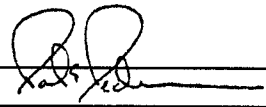
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ISSUED BY:   
Paul E. Pederson, Vice-President

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SERVICE CHARGES

I. GENERAL

A. Definitions

The term Service Charge as specified herein and in other Sections of this Tariff is defined as a charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone access line service. Service Charges are categorized as (1) Service Ordering Charge, (2) Central Office Line Connection Charge, (3) Premises Visit Charge.

B. Service Charges

ELEMENT 1

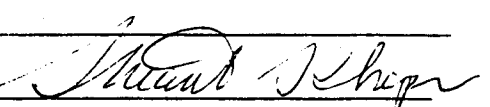
Service Ordering Charge

The Service Ordering charges is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for access service ordered to be performed or provided at the same premises. The term "per order" means all work or service ordered at the same time for the same account.

The service order activity is classified as either initial, subsequent or record change. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of access service (Initial Service Order Charge applies) to each order for a move, change, or addition to existing access service (Subsequent Service Order Charge applies) or to each requested change which only involves changing the Company's records; (Record Change Order Charge applies).

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President

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ELEMENT 2

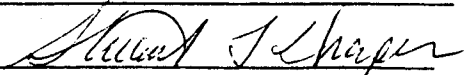
Central Office Line Connection Charge

The Term Central Office Line Connection charge that applies for arranging an exchange line to provide service between the central office and the customer's premises. The charge applies for work including but not limited to:

1. Making and changing connections in the central office.
2. Making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.

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President

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ELEMENT 3

Premises Visit Charge

The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer including work required on the circuit or access line between the serving Central Office up to and including the protector or an outside circuit between premises or locations on the same premises.

Maintenance of Service Call Charge

The customer shall be responsible for the payment of all charges for visits by the Telephone Company to the premises of the customer or authorized or joint users where the service difficulty or trouble report results from use of equipment or facilities provided by the customer or his authorized users or joint users. See Maintenance of Service Call Charge, page 5 this section.

C. Regulations

1. Service Charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the Telephone Company. Other rates and charges include, but are not limited to, One-Time Charges and Non-recurring Charges.
2. One or more of the above service charges may not be applicable to a request or the associated work functions if the request results in the partial or complete disconnection of service or if a particular work function optional at the discretion of the Company.

D. Service Charge Schedule For Residence and Business Service

ELEMENT 1, per request

- a. Primary.....\$39.00
- b. Secondary..... 10.80

ELEMENT 2, per central office line or trunk.....\$ 7.80

MAINTENANCE OF SERVICE CALL CHARGE,

maintenance visit charge.....\$16.50 first 1/2 hour  
\$11.00 each additional  
1/2 hour or fraction  
thereof

Issued: April 15, 1999

Issued By: 

Stuart S. Draper

Effective: April 1, 1999

Title: President

Filed in compliance with NHPUC Order No. 23,190 in Docket No. 98-059,  
dated April 6, 1999

E. Move and Change Charges

1. GENERAL

- a. Except as provided elsewhere in this tariff, the charges specified herein apply to moves and changes of access service on the same premises of a customer.
- b. No charges are made to change from one basic service to a lower grade of basic service. In addition, no Element 1 service charge is made for requests which result in a change in records which primarily benefit the Company
- c. The aggregate charges for moves and changes done at the same time shall not exceed the charge that would apply if the services were removed and installed anew.

**F. LIFELINE PROGRAM**

1. Lifeline is an assistance program which provides, for qualifying low-income customers, a monthly credit toward one residential network access line per household at the customer's principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid  
Food Stamps  
Supplemental Security Income (SSI)  
Federal Public Housing Assistance  
Low Income Home Energy Assistance  
Temporary Assistance for Needy Families  
National School Lunch's free lunch program

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The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

3. Eligible Customers are those that meet the following criteria:
  - a. Must be receiving aid from at least one of the assistance programs listed in 2. above.
  - b. Must be the billed party for the residential network access line to which the credit is to be applied.
4. The credit to the network access line provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal \$1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.



F. LIFELINE PROGRAM (Continued)

5. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC - No. 5, 4.6.7(A).
6. The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the Commission.
7. An eligible customer who elects toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit.

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Stuart S. Draper

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Title: President

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**G. LINK UP NEW HAMPSHIRE PROGRAM**

1. Link Up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential Network Access Line per household at the principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid  
Food Stamps  
Supplemental Security Income (SSI)  
Federal Public Housing Assistance  
Low Income Home Energy Assistance  
Temporary Assistance for Needy Families  
National School Lunch's free lunch program

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The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance.

3. Eligible customers must be receiving aid from at least one of the assistance programs listed in I.G.2. above.
4. The reduction in Service Charges provided by this program is applicable only to Service Charges for the initial installation of a residential Network Access Line. The reduction is equal to 50% or one-half of such amount, not to exceed \$30.00.

#### RESTORATION OF SERVICE

Service that has been temporarily interrupted for nonpayment of bills will be restored upon payment of all service charges due, as if there had been no interruption. An account may consist of a main telephone including any other associated equipment, a main trunk with all additional trunks and associated equipment of a private branch exchange or a private line channel or service with any associated equipment.

If service has been temporarily interrupted and payment is not received, the Company reserves the right to discontinue service within approximately ten days following the interruption. If service is discontinued and subsequently reestablished, charges apply for a new installation of service.

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Issued By: 

Stuart S. Draper  
President

Effective: July 10, 1997

CONSTRUCTION CHARGES

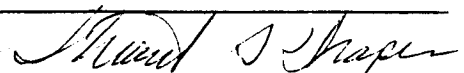
I. GENERAL

- A. The regulations specified in II, III, IV, and V, following apply for main telephone exchange and private branch exchange services and for private line service between points not on the same continuous property.
- B. The Telephone Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required, such as submarine cable or radio, or if service is desired at remote locations, the provision in this section governing Special Conditions, the regulations in this Tariff pertaining to Hazardous or Inaccessible Locations, or other established Telephone Company practices and procedures apply.
- C. When a service specified in A. above is extended to another building on the same continuous property of a customer, or when a private line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Section 3.
- D. If the furnishing of facilities and service involves a special assembly, a special installation, or disproportionate large construction, maintenance or replacement costs, or expenses on the part of the Telephone Company, charges for the construction are determined in accordance with the Special Conditions provisions in this Section.
- E. If within one year of the time when a special construction charge for highway or private property construction has been incurred, conditions change so that the whole or a part of the charge should be assumed either by a new customer or by the Telephone Company, an equitable refund will be made.

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President

- F. Pole line costs, referenced in this tariff, are based on the current charges on file with the Public Utilities Commission.
- G. Highway construction furnished under the conditions specified in I and II is the property of the Telephone Company and will furnish, own, and maintain the associated circuit construction.

## II. HIGHWAY CONSTRUCTION

- A. Where no general distribution plant exists, the Company will provide, without a special construction charge, 3/10 of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire-using company will be provided, the attachment charge incurred by the Company will be assumed by the customer(s). These charges will be provided among all customers to be served by the proposed construction.
- B. Where general distribution plant exists, the Telephone Company will furnish all required construction of normal type on general distributing plant already occupied by lines of the Telephone Company unless other customers along such facilities are entitled to refund of highway special construction charges, incurred during the previous year. Where refunds are involved, such construction is treated as new construction in accordance with Paragraphs A. above and I E. preceding.
- C. The minimum service period is one year for service involving an extension of highway construction build during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by a second customer.

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Stuart S. Draper  
President

- D. When a customer is so located that it is necessary to use a private right-of-way to furnished service and the company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

### III. PRIVATE PROPERTY CONSTRUCTION

#### A. GENERAL

1. Aerial or underground telephone construction located on private property is considered private property construction and occupying the same such private property, and is subject to the regulations in B. and C. following.
2. That portion of construction on private property which within one year from the date of installation of telephone service, has been accepted as a municipally owned and maintained road is furnished under the regulations applicable to Highway Construction as shown in II. preceding.
3. The principal location for residence service customers is considered to be the customer's dwelling.
4. The principal location for business service customers is considered to be the main office on the premises of the customer, except that where private branch exchange service is furnished, the principal location is considered to be the building in which the private branch exchange switching equipment is located.

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B. POLE CONSTRUCTION

Poles on private property to service the customer(s)  
principal location are subject to the regulations below.

1. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Telephone Company, the Telephone Company furnishes the first pole for each customer without charge and the customer(s) assumes the cost of any additional pole line costs. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
2. If the Telephone Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line cost, beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
3. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line shall be constructed in a manner acceptable to the Telephone Company, and will be the property of the customer(s). The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.

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President

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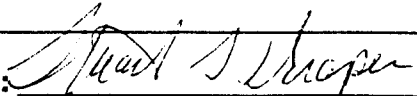
4. The customer(s) shall assume the expense of maintenance and replacements made necessary by any act of the customer(s) or representatives of the customer(s) or by circumstances over which they have control.
5. The minimum service period is one year for service which involves pole line construction on private property.

C. UNDERGROUND CONSTRUCTION

Underground construction on private property to serve the customer(s) principal location is subject to the following regulations:

1. When the Company determines that the normal type of construction is underground:
  - a. For underground wire or cable construction of a type not requiring conduit, the Telephone Company furnishes without charge all trench work for a maximum route distance of 400 feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.
  - b. For underground conduit construction, the Telephone Company furnishes trench work in accordance with a. preceding. The customer(s) assumes the cost of conduit material to be placed by the Telephone Company at its expense. The customer(s) assumes the cost of providing a suitable entrance into the building.
2. When the company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:

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President

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III. PRIVATE PROPERTY CONSTRUCTION (Continued)

C. UNDERGROUND CONSTRUCTION (Continued)

a. For underground wire or cable construction of a type not requiring conduit:

- (1) First 200 feet route measurement - the customer assumes full cost of trench work.
- (2) Beyond 200 feet route measurement - the customer assumes full cost of trench work, less a credit of one pole based on the current pole line cost.
- (3) The customer assumes the cost of providing a suitable entrance into the building.

b. For underground conduit connection:

- (1) First 200 feet route measurement - the customer assumes full cost of all trench work and conduit material.
- (2) Beyond 200 feet route measurement - the customer assumes the full cost of all trench work and conduit material, less a credit of one pole based on the current pole line cost.
- (3) The customer assumes the cost of providing a suitable entrance into the building.

c. The construction work in 2.a. and 2.b. preceding may be build either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The Telephone Company does not make any credit allowances where construction is built by the customer.

3. The minimum service period is one year for service provided in accordance with the preceding where the circuit distance is in excess of 200 feet route measurement and the Telephone Company has assumed all or part of, or has given the customer(s) credits against, the cost of underground construction in excess of 200 feet.

#### IV. MAINTENANCE AND REPLACEMENT OF CIRCUIT AND CONDUIT CONSTRUCTION

- A. Circuit construction furnished under III, C. preceding is furnished, owned and maintained by the Telephone Company. Any necessary trench or conduit work in connection with maintenance and replacement is done at Telephone Company expense.
- B. If the rendering of access to the conduits, provided under III, C. preceding, is unusually expensive, the customer(s) is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route.
- C. The customer(s) assumes the expense of maintenance and replacement of circuit construction, provided under III, C. preceding, made necessary by some act of the customer or his representative, or by circumstances over which the customer(s) has control.

#### V. SPECIAL CONDITIONS

- A. If customer(s) within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionally large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.

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- B. If a special installation involving special construction is made on behalf of the customer(s), or if the cost involved is disproportionally large in comparison with the estimated revenue, charges based on costs apply, in addition to Service Charges specified in Section 3. If there is considerable cost involved for design and installation, service is furnished subject to a minimum guarantee for at least twelve months service. If a special installation request is canceled, a processing fee may apply for the expense incurred in engineering the service arrangement.
- C. For a change in construction not provided for in this schedule, charges based on cost apply.
- D. If conditions change so that the whole or a part of a special construction charge previously paid by a customer(s), as provided in Paragraph B. and C. preceding, is assumed either by a new customer(s) or by the Telephone Company, an equitable refund will be made.

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HOLLIS TELEPHONE COMPANY

Part VI - Charges

Section 3  
Original Page 9

CONSTRUCTION CHARGES PRICE LIST

A. Poles - Private Property Construction

Joint owned - \$390/pole  
Solely owned - \$780/pole

B. Highway Construction (per 1/10 of a mile route measurement)

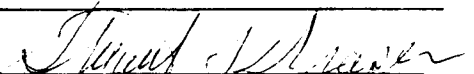
Joint owned - \$ 895/ 1/10 mile  
Solely owned - \$1,785/ 1/10 mile

C. Underground Construction:

Where underground construction is involved, the charge to the customer will be based on the actual construction charge incurred by the Telephone Company, less any applicable allowance.

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